

Date	Topic	Tip
2022-05	Password	TECH CORNER: Did you know a phrase can be a password? For example, "Married in 1960." It is 16 characters, has upper and lowercase, numbers and special characters. It is secure and easy to remember. Call the ROC Office to schedule tech help.
2022-08	UPS	TECH CORNER: Expensive computers, TVs, etc. can be damaged by Florida power surges or quick power failures. An uninterruptible power source (UPS \$50 and up) includes surge protection and temporary battery backup. Call the ROC office to schedule time to evaluate your UPS needs with a member from the RAC Technology Committee.
2022-10	Disposal	TECH CORNER: A Technology Committee member can help you remove personal data from a device you are giving away or disposing of. Call the ROC Office to schedule an appointment.
2022-12	Spectrum	TECH CORNER: Has your spectrum box turned itself off after extended use? Turn off the Power Save Mode. Select Menu, Settings, Timers. Or call the ROC Office to schedule a visit from a member of the Technology Committee.
2023-01	Printer	TECH CORNER: Keep an extra printer cartridge for each color handy. When the printer ink runs out, you will be ready to replace it. For help, go to RACREP.ORG and select Request help for your technology.
2023-02	Spectrum	TECH CORNER: When you need a Spectrum technician to come to your apartment, many residents have been happier requesting a Spectrum employee instead of a contractor.
2023-03	Volunteers	TECH CORNER: We responded to 427 requests last year, and 73 already this year. If you have technical knowledge in computers, phones, printers, TVs, or remotes please consider volunteering some time with the Technology Committee. Call Dianne Bergman, 972-832-8187. For technical help, go to RACREP.ORG

		and select Request help for your technology or call the ROC office.
2023-04	Restart	TECH CORNER: If your printer suddenly stops working, try turning your printer and computer off, then on again. This often solves the problem. If not, please go to RACREP.ORG, or call the ROC Office to schedule a visit from a volunteer member of the Technology Committee.
2023-05	Scams	TECH CORNER: Some residents have had a message on their computer instructing them to call an 800 number or bad things will happen. Don't call the number and don't pay them. Call the ROC Office. In most cases we will have you restart your computer.