



Meeting Minutes RAC Technology Committee August 21, 2024

Present:

Tom Hart, Mike Anderson, Doug Heym, Harry Hintz, Dianne Bergman, Elle Anderson, Sam Montana.

Discussed:

- 1 Tom determined a quorum met and the meeting started with accepting the June meeting minutes which all accepted.
- 2 Tom began the meeting with an emphasis on resident safety which was initiated with a lot of interest in Amazon Echo Dots.
- 3 Ellie suggested that we start with a program defining implementation especially with a Echo Dot capability.
- 4 Doug noted that in order to begin an Echo Dot program with a resident 3 things are needed: WiFi, an Amazon account and a smart phone or tablet. A question was raised whether a resident had access to all 3 items.
- 5 Mike indicated he sent some documentation to Angie and offered to speak to Angie about this program.
- 6 Ellie said it would be a major effort in using Echo Dots for residents. In fact, she is meeting with Sibi to determine what facilities are available to residents, or not, when a blackout or emergency is in effect.
- 7 Ellie: LCS has a technology department, but our residential tech input would fall on deaf ears should we approach them. Again, the need for a discussion with Angie is urgent. We tried calling for an appointment but both phones were sent to voicemail. Mike will follow up.
- 8 Tom, Mike and Dianne expressed a need for tech requests to be included with the new UniGuest app. The present racrep.org or TouchTown app presently handles these requests but this app will cease in October of this year. It was emphasized with the group that this topic needs to be addressed immediately. It was concluded that we, the Technology Committee, would not have a voice in mandating the resident Tech request option be placed in the UniGuest app. Therefore, Angie would be the one person to direct this to happen. Mike took on the task of informing and convincing Angie that this be done.
- 9 Tom, Ellie: Angie should be contacted immediately to implement this addition into UniGuest. It was also noted that Marketing and sales would have a direct interest in this addition.
- 10 Tom indicated that next Wednesday, 8/28, is the day set aside for residents to voice their request for what they want in the form of tech educational presentations. It was discussed that we may present some form of enticement: cookies, tech gift, other, in order to get more resident

- participation. Tom also will add a statement to that effect in next week's Activities Newsletter. He also will ask all committee members to be on hand for this important meeting.
- 11 It further was restated that our Tech Club meeting and presentation periods have been changed and note should be taken by all:
Tech Committee meetings: 3rd Wednesday of each month at 3 PM;
Tech Presentations: Last Wednesday of each month at 10:30 AM.
- 12 Dianne thought that Jean Aronson was proficient in Alexa terminology and implementation and suggested that she will contact Jean to see if she would apply additional residential help.
- 13 Tom reviewed the next educational presentations:
Linda Grabowski will give a class on "How to Buy a Computer":
September 25th
Harry will have a class on iPhones and AI:
October 30th.
- 14 Tom initiated adjournment, all seconded. 4:06 PM

Submitted: Sam Montana, Secretary