

Resident Association Council Meeting Minutes

9:00 a.m. August 23, 2024 Freedom Plaza Club Room

President Bill Turcotte called the meeting to order at 9:00 a.m.

<u>Council members present</u>: Alice Aragon, Veanna Cape, Ron Carter, Pam Cummings, Doug Heym, Harry Hintz, Letha Jones, Carol O'Brien, Carolyn O'Neill, Al Roberts, Sue Schuldt, Bill Turcotte, Jan Ulics, Kathy Vore

<u>Absences</u>: Ellie Anderson (no proxy), Pearl Birnbaum (no proxy), Sharon Ehrenfeld (no proxy), Joyce McCutcheon (proxy Rocky McCutcheon), Ron Wesorick (proxy Carolyn Clark)

<u>Attending</u>: Sondra Thorson, Designated Resident Representative; Don Vore, Technical Advisor

The Secretary confirmed a quorum was present.

A motion to adopt the Agenda was moved by Veanna Cape and seconded by Carol O'Brien. Motion carried.

The July 26, 2024 RAC Council meeting minutes were previously approved via email distribution and response by a majority of Council members confirmed by the Secretary. The minutes were approved.

The President spoke about the reasons the ExComm plans to conduct a dining survey. The Vice President reported that our objective is to get a reasonable amount of input from the residents that can be taken to management to identify certain elements of the dining program that can be addressed. ExComm has reached out to a few residents for their comments. RAC Reps will be asked to distribute the survey to their residents. The Secretary reported there will be a cover memo as part of the package explaining the survey and stating that it is totally anonymous. A reminder memo will be provided if needed. The RAC Reps will be asked to provide the number of residents in their wings.

The President reported that the memorandum from RAC requesting the purchase of two additional vehicles for medical transportation has been given to Angie Roher,

Executive Director, to help her request the additional vehicles from LCS. A copy was given to each council member.

The President reported that some residents have voiced concern about the disposition of racrep.org. originated by Past President Ron Sweet as it is not part of Freedom Plaza. Management wants to preserve the information on racrep.org and Suzy Burt, Activities Director, has been asked to put together a committee to come up with a plan. The committee consists of Don Vore, Bill Turcotte and Mike Anderson. Currently, the forms on racrep.org have been transitioned to Touchtown/Uniguest.

<u>Vice President's Report</u>: The Vice President reported that the dining section of the RAC Insider which is given to new residents has been updated and is now on racrep.org. Anyone who needs a copy for a resident can get one from Stephanie O'Fallon, Executive Assistant.

The Vice President further reported that she is still working on the RAC Committee Handbook and RAC Representative Handbook.

The Vice President provided as a guide a checklist describing how information is distributed to new residents by RAC Reps, hosts/hostesses and tour guides. Harry Hintz brought up that the RAC Reps do not know who the host or guide will be. The Vice President will work with Sarah Chambers to let the RAC Reps know this information. Al Roberts suggested it would also be helpful for Sarah to let the new residents know who their host will be.

<u>Secretary's Report</u>: The Secretary reported that all committee minutes for July are up to date and have been posted.

The Secretary reminded the council members to please let her know if they can't attend a meeting and who their proxy will be.

Old Business:

• Financial Statements Availability to All Residents

The President reported that he received the 2nd quarter financial report which will be put in the Resident Resource Room. The quarterly and annual financial reports will be in a binder separate from the council and committee meeting minutes.

New Business:

None

There being no further business to come before the Council, the President moved and Ron Carter seconded to adjourn the meeting. Meeting adjourned at 9:46 am.

The next Council meeting will be Friday, September 27, 2024 at 9:00 am in the third floor Club Room. The next general meeting will be Friday, September 27, 2024 at 10:00 am in the auditorium

Respectfully submitted, Veanna Cape, RAC Secretary