

## RAC TECHNOLOGY COMMITTEE Meeting Minutes – Conference Room February 22, 2024

Chairman Tom Hart called the meeting to order at 10:05AM.

## **Members Present:**

Doug Heym Tom Hart Mike Anderson Dianne Bergman Jim Shilling

## **Members Absent:**

Don Dionne Gary Natbony Don Vore

- **1.** A quorum was present. The agenda was provided in advance by email.
- **2.** There were no minutes published yet for the January 25, 2024 meeting.
- **3.** All service requests should be handled within 30 days; if not, the resident should call the ROC office and initiate a new one.
- **4.** Freedom Plaza management provides move in assistance for electronic device hookups.
  - We currently have reserved the <u>last Wednesday of every month at 10AM in the Club Room</u> for our small group technology help sessions.
  - Future topics for seminars include:
    - Android and Google phones and tips for more advanced users
    - wearable fitness devices
    - How to buy a new cell phone
    - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon

## 5. New Business

- Don Vore has received the administrative passwords from Ron Sweet to continue our access to the JotForm program. There are 3 levels of security in the program. Diane Bergman will work with him to add the "30 day submit" information on the form itself.
- Bruce Clatterbuck will no longer handle the monthly Tips and Tricks in the Weekly.
- Tom Hart will add for the March Tips and Tricks the phone numbers for Apple and for cell phone manufacturer assistance. "If all else fails, try a Google search on your phone or computer."
- Ken Rodman will be added to our skills matrix.
- Sam Montana will conduct a session on Artificial Intelligence on Tuesday, February 27th at 1:30pm in the Club Room.
- We will discuss the future of the Committee and continue to prioritize future "Tech Training Sessions" at our next meeting.
- The next meeting will be on March 28, 2024 @ 10:00AM in the 4th Floor Conference Room.
- **6.** Chairman Tom Hart adjourned the meeting at 10:45AM.

Respectively submitted, Tom Hart Committee Chair