

# **Dining Services Committee Meeting Minutes**

## December 13, 2023, 11:00 AM Club Room

Chair Anita Ciota called the meeting to order at 11:01 AM.

Present: Anita Ciota, Phil Bethea, Carol O'Brien, Eileen Robbins, Judy Schmidt (Dining Services Sub-Committee Chair), Kathy Vore (Secretary), Jaime Simoes, (Executive Chef), Theresa Lehman (Dining Services Director), and Pamela Evans (Assistant Dining Services Director). Ardette Isler attended on behalf of MaryAnn Wellander.

Absent: Mike Anderson, Al Hurlbrink, Janice Kimbro, and MaryAnn Wellander.

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Anita Ciota, Chair: Anita expressed appreciation to Jaime, Theresa, and Pamela for the delicious lunch buffet provided for the Committee at today's meeting.

#### Jaime Simoes, Executive Chef:

- Staffing Need two full-time cooks and a 3rd Sous Chef; on-boarding dishwashers in progress; still have two temporary workers as an interim staffing solution;
- Jose, a former server, has returned as a cook and is doing very well.
- Pamela continues to search for a Grille <u>Manager</u> to handle administrative details needed to run the Grille; this task is currently shared by Chef Jaime, Pamela and Jake;

### **Theresa Lehman, Dining Services Director:**

- New Dining Program begins in 2024 with the rollout of the Sports Bar on Monday, January 8; Premier Dining Main Dining Room, Thursday, February 1; and, the Maui Buffet, Monday, February 5;
- In-Room Dining program will become a pickup from shelves in the Atrium; menu selections including a time slot for pickup will be turned in ahead of time outside of Pamela's office;

- January 30 & 31 will feature pick up dining only as the transition from current to new Preferred Dining Policy is implemented on February 1;
- Grille will likely have extended hours on January 30 & 31 to enable Residents to make additional General Store purchases for end-of-month use of declining balances;
- In the Sports Bar, aka The Pub, new furnishings including a new bar top, tables, chairs, dishes and flatware will be installed in early January; carpet will follow somewhat later.

#### **Menu Chat Report:**

• Janice Kimbro was unable to attend today's meeting; however, the consensus was that recent Menu Chats have been informative.

# Judy Schmidt, Casual Dining Sub-Committee Chair, American Grille:

 Requested the Grille menu include at the top of each weekly menu information about which days popcorn and cookies are featured; this information is currently at the <u>bottom</u> of the menu and often overlooked by Residents;

#### Anita Ciota, Chair:

• Received a total of 1,103 survey responses in November; favorability ratings (with "5" being excellent) include: 89% excellent food quality; 88% excellent food variety; 96% excellent server attention; and 91% excellent enjoyment of their meal.

#### **New Business:**

- Previous RAC request for this Committee to review the Dress Code, particularly with regard to Residents wearing golf attire in the Dining Room on Sundays, is tabled until the new dining program has been fully integrated, at which point a previously formed Sub-Committee will review the Dress Code and make a recommendation first to this Committee, then to RAC;
- Carol O'Brien asked whether Activia yogurt could be sold in the General Store and Pamela agreed to explore that as an option.

Next meeting will be Wednesday, January 3, 2024, 2:30 PM, Club Room.

The Meeting adjourned at 11:55 AM.

Respectfully submitted, Kathy Vore, Secretary



# Casual Dining Sub-Committee Minutes December 27, 2023 10:30 am Auditorium Conference Room

Present: Judy Schmidt, Susan Scott, Pink Westorick, Jan Ulics

**Absent: Mary Reter** 

Judy called the meeting to order at 10:30 am.

She asked if there were comments about the Grille that anyone wanted to share. Avacado toast was mentioned again. Several people had asked various committee members about having it as a breakfast special. Judy said she would ask the regular dining committee about having it as a once a week special.

It was mentioned that the American Grille breakfast specials are always the same. They never vary like the lunch specials do. Perhaps management needs to look at changing that concept and come up with different specials or at least vary the days they are offered.

Judy's questions about the new Sports Bar were answered.

- 1. Would it be under our committee to review it?? Yes it would be.
- 2. Would it be casual dress all day? Probably, but not shorts. That could change later on.
- 3. Who would be staffing the Sports Bar since it will open from 11:00 am to 7:00 pm? The servers who work in the dining rooms now would rotate into the bar. Management doesn't anticipate problems staffing the bar. Jacob is currently the official bartender. He has attended Bar School Training classes and has graduated.

The meeting was adjourned at 11:30 am.

Remember, our next meeting will be January 31, 2024.

Respectfully Submitted,

Susan Scott Secretary