



**Dining Services Committee Meeting Minutes
November 1, 2023, 2:30 PM
Club Room**

Chair Anita Ciota called the meeting to order at 2:29 PM.

Present: Mike Anderson, Phil Bethea, Al Hurlbrink, Janice Kimbro, Carol O'Brien, Eileen Robbins, Judy Schmidt (Dining Services Sub-Committee Chair), Kathy Vore (Secretary), MaryAnn Wellander, Jaime Simoes, (Executive Chef), Theresa Lehman (Dining Services Director), and Pamela Evans (Assistant Dining Services Director).

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Jaime Simoes, Executive Chef:

- **Staffing – Need one full-time cook; on-boarding of the new Sous Chef is helping fill in; also a couple of temporary workers are leaving as planned;**
- **Some food tickets are slow out of the kitchen, partly due to residents who come to the Dining Room without reservations and expect to be seated; can be as many as 40 people, often the same residents who fail to make reservations;**
- **Three dinner rush times are: 4:30 with seating of all 6- and 8-tops; 5:15 and 6 p.m. seatings that include second group of 6- and 8-tops.**

Theresa Lehman, Dining Services Director:

- **New Dining Program begins in 2024 with the rollout of the Sports Bar on Monday, January 8; Premier Dining Main Dining Room, Thursday, February 1; and, the Maui Buffet, Monday, February 5;**
- **Menu packet for this new program will be delivered to all residents today, November 1, and includes: Sunday Brunch, Buffet, Sports Bar, Preferred Dining, and a color-coded matrix showing daily availability of food venues from 7:30 AM to 7 PM beginning in early 2024;**
- **Each menu reflects actual pricing and enables residents to get accustomed to new declining balances being introduced in early 2024;**
- **Beginning in November, servers will deliver two meal tickets to each**

diner:

- **one for the resident to sign and leave at the table and one for the resident's records;**
- **With the new dining program's ala carte pricing, the signed ticket will indicate the resident received the dinner reflected on the ticket and the declining balance will be appropriately charged.**

Janice Kimbro, Menu Chat Report:

- **Today's Menu Chat again had good participation;**
- **Comments included request that servers be more familiar with how menu dishes are prepared, often unable to answer questions about menu items.**

Judy Schmidt, Casual Dining Sub-Committee Chair, American Grille:

- **Recommended the Grille menu include a date as pricing changes periodically;**
- **Grille Staff continue to receive positive feedback for their excellent service;**
- **Theresa reiterated that in order for a dish to be added in the Grille, something has to be removed; i.e., if avocado toast is added, something needs to be removed; can look at cycling menu items from time-to-time;**
- **Quiche (previously requested addition in the Grille) will be added to the Sunday Buffet menu rotation;**
- **Yes, the Sports Bar will be a casual venue and therefore will fall under the purview of the Casual Dining Sub-Committee.**

Anita Ciota, Chair:

- **Received a total of 1,600 survey responses in October; favorability ratings (with "5" being excellent) include: 84% excellent food quality; 85% excellent food variety; 96% excellent server attention; and, 88% excellent enjoyment of their meal.**

New Business: RAC Request – Review of Dress Code

- **RAC has requested this Committee review the Dress Code, particularly with regard to Residents wearing golfing attire in the Dining Room on Sundays;**
- **A Sub-Committee of Mike Anderson, Anita Ciota, Al Hurlbrink and Kathy Vore will meet to review the current Dress Code and make a**

recommendation first to the Committee, then to RAC.

Next meeting will be Wednesday, *December 13, 2023*, 2:30 PM, Club Room.

Note: The change in meeting date is due to several Committee members expected to be on travel the first week of December.

The Meeting adjourned at 3:38 PM.

**Respectfully submitted,
Kathy Vore, Secretary**