



**RAC TECHNOLOGY COMMITTEE**  
**Meeting Minutes – Conference**  
**Room**  
**September 28, 2023**

President Mike Anderson called the meeting to order at 10:00AM.

**Members Present:**

Doug Heym  
Tom Hart  
Ron Sweet  
Mike Anderson  
Dianne Bergman  
Sam Montana  
Harry Hintz  
Maureen Kershaw (by proxy)

**Members Absent:**

Don Dionne  
Bruce Clatterbuck  
Tom Altshuler  
Gary Natbony  
Larry Chambers  
Jean Aronson  
Don Vore

1. A quorum was present due. The agenda was provided in advance by email.
2. There were no minutes taken at the August 24, 2023 meeting.
3. We will attempt to get a proxy from members who do not regularly attend the meetings.
4. We updated the Skills Matrix.
5. Innovative Home Services (IHS) will support Smart TVs instead of this Committee.
6. On RACREP.org, you can access Alexa setup instructions. See “Echo/Touchtown Setup”.
7. All service requests should be handled within 48 hours; if not, the resident should call the ROC office and initiate a new one or revise the current one.
8. Freedom Plaza management provides move in assistance for electronic device hookups.

9. Ask for a Spectrum employee when you advise residents to get Spectrum service.
10. Tom will look into getting a Transportation Event for up to 8 residents to go to the Apple Store in Brandon for a free, small group session on iPhone basics. We could later expand this to include iPads.
  - We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.
  - Future topics for seminars include:
    - How to pair your hearing aids to your phone or TV
    - Android and Google phones and tips for more advanced users
    - wearable fitness devices
    - How to buy a new cell phone
    - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon

#### 11. New Business

- We will discuss the future of the Committee and continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on **October 26, 2023 @ 10:00AM** in the 4th Floor Conference Room.

12. President Mike Anderson adjourned the meeting at 11:00AM.

Respectively submitted,  
Tom Hart  
Secretary