RAC TECHNOLOGY COMMITTEE
Meeting Minutes – Conference Room
July 27, 2023

President Dianne Bergman called the meeting to order at 10:00AM.

Members Present:
Doug Heym
Tom Hart (by proxy)
Bruce Clatterbuck
Ron Sweet
Mike Anderson
Dianne Bergman
Sam Montana

Members Absent:
Don Dionne
Harry Hintz
Tom Altshuler
Gary Natbony
Larry Chambers
Jean Aronson
~~Don Vore~~

1. A quorum was present due to Tom's proxy. The agenda was provided in advance by email.

2. The minutes of the June 22, 2023 meeting were approved by email in early July.

Mike Anderson stated that we needed to recruit new members especially from the influx of new younger residents. Bruce Clatterbuck suggested that an ad be placed in the Weekly listing which he will do.

It was brought up that there are many requests for printer assistance. Sam Montana brought up the issue that Spectrum is distributing new modems that are only capable of delivering 5.0 GHz. Older wireless printers which ran on 2.4Ghz and will not run on the new modems. Ron said that there is an adapter for $30 available to overcome that problem.

Doug brought up the topic of AI and talked about ChatGPS. He also showed us an example of how it can be used.

It was noted that with present Tech Committee resources it is difficult to maintain the high resident request activity. Of note is that the SCC Computer Club does in fact solve and address SCC technical issues daily. Some of our residents already make use of this resource. A question was raised regarding the promotion of that capability and whether we should place a note in our Weekly. A discussion followed regarding recruiting 'other' tech help.

Dianne indicated that a new Chairperson should be appointed and she solicited a vote from the group. It was unanimous that Mike Anderson should and will be the next Chairperson. Thank you Mike.

Dianne was lauded and thanked for her position as Chair for the past years and will continue being a member of the Technology Committee.

A discussion followed about the abundant requests and any follow-up that could be made for requests that had not been addressed. Sam indicated that he could follow-up with calls to the requester and call a 'tech' from our 'skilled list' for his/ her help.

A discussion followed regarding 3rd party ink cartridge suppliers.

Training was Dianne's next topic and Sam indicated he had 2 presentations that could be made to the residents.

- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.

- The VIP program requests that we assist them in helping residents use voice dictation and readback; these are possible accessibility features on their phone or tablets. Their next meeting is ***Tuesday, August 8th at 10AM***. Please come if you are able to contribute.

- Future topics for seminars include:
    - How to pair your hearing aids to your phone or TV
    - Android and Google phones and tips for more advanced users
    - wearable fitness devices
    - How to buy a new cell phone
    - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon

3. **New Business**

- We will discuss the future of the Committee and continue to prioritize future "Tech Training Sessions" at our next meeting.

- The next meeting will be on **August 24, 2023 @ 10:00AM** in the 4th Floor Conference Room.

4. President Dianne Bergman adjourned the meeting at 11:00AM.

Respectively submitted,
Tom Hart
Secretary