



Ch.O.

Resident Association Council Meeting Minutes

9:00 a.m. June 23, 2023

Freedom Plaza Clubroom

President Sweet called the meeting to order at 9:00 a.m.

Council members present via roll call: Alice Aragon, Veanna Cape, Ron Carter, Carolyn Clark, Pam Cummings, Janis Harris, Letha Jones, Al Hurlbrink, Doug Hyme, Joyce McCutcheon, Carol O'Brien, Chuck Roth, Ron Sweet, Kathy Vore, Janet Warren

Excused Absences: Don Vore, Sue Schuldt, Jeanne Nenarella, Al Roberts

The roll call confirmed a quorum.

The May 2023 RAC Council Meeting Minutes were previously approved via email distribution and response by a majority of Council members confirmed by Secretary Warren.

Veanna Cape moved and Kathy Vore seconded to adopt the agenda. The motion was carried unanimously.

President's Report: Ron Sweet

Recent discussion with Angie Roher, Executive Director, included the problem of residents ignoring the stop signs and the speed limit while traveling on American Eagle Blvd. She will be speaking to those individuals. Carol O'Brien added that Deputy Merry cannot issue a ticket to violators because that street is considered a private drive.

Several questions about Dining led President Sweet to encourage Council members to read the minutes of the various RAC Committees in order to be informed about what is discussed and planned for various Freedom Plaza projects.

President Sweet commended Veanna Cape's fine work as the RAC Vice-President then called for persons to volunteer to fill the Vice-President's vacancy. After discussion, Veanna Cape moved and Pam Cummings seconded the motion to elect Joyce McCutcheon as RAC Council Vice-President. The motion passed unanimously.

President Sweet distributed a matrix of information listing RAC Council members and the various positions they held as chairs, liaisons and committee members. After discussion, the following RAC Council Members were appointed as Liaisons to fill vacancies for several RAC Committees.

Ron Carter, Administrative Services

Doug Hyme, Associate Appreciation

Alice Aragon, New Resident Orientation

Nuri Georges, Sports

Vice-President's Report: Veanna Cape

VP Cape reported the results of the May committee member elections.

Total residents applying 44

Total applications 75 (some residents selected more than one committee)

Administrative Services: 6

Associate Appreciation: 5

Community Activities: 7

Dining Services: 18

Casual Dining: 6

Finance: 3

Golf: 3

Health Care: 4

Housekeeping: 1

RAC New Resident Orientation: 11

She commended Ron Carter and Sue Schuldt for their assistance with the elections.

Secretary's Report: Janet Warren

Secretary Warren distributed a matrix listing all the information received from Marketing regarding closings and move-ins that she has distributed to RAC Floor Representatives since September 1, 2022 and asked them to check the data for accuracy. There have been 34 total move-ins since that time. Since January 1, 2023 there were 16 move-ins with 3 transfers in-house and 11 planning to move in.

The RAC bulletin board at the entrance of the dining rooms has been updated and refurbished by the secretary and president with new pictures and display materials. The Dining Room Dress Code formerly posted on the bulletin board will be relocated but in full display of diners as they enter the dining room. As the dining management proceeds with plans to make many changes to the dining rooms, there will be a need to revisit the dining dress code in the future.

All the RAC Committees have submitted minutes for January through May with 58 percent responding so far for June. All but two persons responded via email to state they read and approved the May Council minutes.

The RAC New Resident Orientation Committee will be meeting to plan and organize for the future. There were eleven residents who applied for membership. Previously, Al Roberts, Kathy Vore, Jeanne Nenarella, Ron Sweet and Janet Warren met to formulate a mission statement and responsibilities for this committee, subject to change as the group evolves. She stressed the importance for RAC Council members to volunteer as well, because there needs to be a mix of Council members and residents. Ron Sweet and Janet Warren volunteered to assist and Alice Aragon was appointed RAC Liaison to the Committee. The recommendation on the table is to have an equal distribution of Council members and residents on the committee for a total of nine.

One responsibility for the Orientation Committee is to keep the RAC Orientation Handbook “Insiders Scoop” updated and distributed to new residents. Don Vore has been working to complete this task. She suggested that the new Committee would be helpful in suggesting changes/updates as changes came about.

Joyce McCutcheon recommended that RAC Reps use a white folder with the Freedom Plaza emblem to hold orientation materials given to new residents. All agreed it would be an improvement. President Sweet will contact Marketing and other possible sources in order to procure folders for distribution to RAC Reps.

After questions surfaced during discussion, President Sweet clarified the phases involved in orienting new residents to Freedom Plaza. The “Friends of Freedom Plaza” formerly the “Ambassadors “ work with prospects who are interested in moving to Freedom Plaza and have contacted Marketing. Once a contract is signed, the resident becomes a member of the Residents Association Council. At that time, the RAC New Resident Orientation Committee will be involved with ensuring that the new resident makes a smooth transition to Freedom Plaza living. When the new resident moves into a Freedom Plaza “neighborhood” either on a Plaza floor or at GVT, the RAC Representative is charged with providing orientation materials, information and assistance as well as welcoming them to their new quarters according to guidelines found in the RAC Representative Handbook. At present, the RAC secretary furnishes each RAC Rep timely and necessary information regarding closing and move-in dates for new residents to their floor or building.

As there was no further business. Janis Harris moved and Chuck Roth seconded that the meeting adjourn. The meeting was adjourned at 10:00 a.m.

The next Council meeting will be on July 28, 9:00 a.m., in the third floor Club Room followed by the next RAC General meeting at 10:00 a.m. in the Auditorium.

Respectfully submitted,

Janet Warren, RAC Secretary