



RAC TECHNOLOGY COMMITTEE
Meeting Minutes – Conference
Room
May 25, 2023

Dianne Bergman called the meeting to order at 10:00AM.

Members Present:

Dianne Bergman
Doug Heym
Harry Hintz
Sam Montana
Tom Hart
Mike Anderson

Members Absent:

Don Dionne
Tom Altshuler
Gary Natbony
Larry Chambers
Jean Aronson
Don Vore
Bruce Clatterbuck
Ron Sweet

1. A quorum was not present. The agenda was provided in advance by email.
2. The minutes of the April 27, 2023 meeting were approved by email in early May.
3. **Chairperson's Report:**
 - We discussed open items from the Jotform residence assistance program. Open items after 30 days will be closed and residents are asked to reapply if they still need assistance.
 - Please go to [jotform.com](https://www.jotform.com) and create your own username and password. The emphasis was on closing out tickets when the assistance had been completed. Please see Ron Sweet if you have any questions.
 - The list for audio/visual support in the auditorium is not being updated. Suzy Burt is the focal person for that activity.
 - Maureen Kershaw may be joining the Committee and is being encouraged to add her expertise to the Skills Matrix.

4. Training Report:

- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.
- Harry Hintz will conduct the next session on June 28th at 10AM in the Club Room. It will be about the iPhone and the iPad, with an emphasis on how to use them as a Freedom Plaza resident to get information and to make reservations. A previous session on the iWatch was very well received by residents.
- Linda Grabowski will conduct a session on “How to Buy a Computer” on June 5th in the auditorium. This was rescheduled due to construction issues.
- The new DVR recorders from Spectrum are not allowing access to Channel 732 from Freedom Plaza. Management is aware of this and is pursuing a resolution.
- Future topics for seminars include:
 - How to pair your hearing aids to your phone or TV
 - Android and Google phones and tips for more advanced users
 - wearable fitness devices
 - How to buy a new cell phone
 - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon

5. New Business

- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on **June 22, 2023 @ 10:00AM** in the 4th Floor Conference Room.

6. Chairperson Dianne Bergman adjourned the meeting at 11:00AM.

Respectively submitted,
Tom Hart
Secretary