

Dining Services Committee Meeting Minutes March 1, 2023, 2:30 PM Club Room

Chair Anita Ciota called the meeting to order at 2:39 PM.

Present: Mike Anderson, Phil Bethea, Al Hurlbrink, Janice Kimbro, Carol O'Brien, Jim Price, Eileen Robbins, Judy Schmidt (Dining Services Sub-Committee Chair), and Kathy Vore (Secretary). Residents Alice Aragon and Yolanda Stout also attended.

Absent: Theresa Lehman (Dining Services Director) and Pamela Evans (Assistant Dining Services Director) were unable to attend.

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Janice Kimbro, Menu Chat Report:

- A total of 33 Residents attended today's Menu Chat;
- Residents offered numerous compliments about food quality;
- Recommended that Residents direct comments to their RAC Reps rather than directly to Theresa Lehman;
- Suggested a reminder to attend Menu Chat be placed in The Weekly or in Angie's Memo.

Judy Schmidt, Casual Dining Sub-Committee Chair, American Grille:

- Request hard-boiled eggs (2 per serving) be added to the General Store;
- Also, thin crust pizza or flatbread pizzas in addition to the current pizza offerings;
- Half orders of Oatmeal are available (no fruit, bread or drink included).

Anita Ciota, Chair:

Received a total of 97 evaluations (42 emails and 55 comment cards) regarding Dining Services, including 95 on the Dining Room and 2 on IRD:

• 46% positive comments on servers

- 33% positive comments on food
- 20% positive comments on both servers and food
- Over the last 7 months "Poor" and "Fair" comments have increased slightly.

Old Business:

- The Salad Bars counters are being removed from both Dining hallways;
 - Space will be used as Valet Parking for walkers;
 - o The Nile side is already in use and proving helpful in this endeavor;
- Janice Kimbro noted that each walker should be clearly marked with the Resident's name; someone mistakenly took her walker from the hallway recently, then left it in the Atrium.

Next meeting will be in the Club Room, Wednesday, May 3, 2023, 2:30 PM.

The Meeting was adjourned at 3:17 PM.

Respectfully submitted, Kathy Vore, Secretary