



Resident Association Council Meeting Minutes
9:00 a.m. January 13, 2023
Freedom Plaza Clubroom

President Sweet called the meeting to order at 9:00 a.m.

Members present via roll call: Tim Broad, Veanna Cape, Carolyn Clark, Pam Cummings, Helen Halm, Janis Harris, Letha Jones, Jeanne Nenarella, Carol O'Brien, Al Roberts, Sue Schuldt, Ron Sweet, Kathy Vore, Janet Warren,

Excused Absences: Penny Boyne, Carol Croll, Helen McAninch, Carolyn O'Neill, Chuck Roth

Attending: Don Vore

Guest: Executive Director Angie Roher

The roll call confirmed a quorum.

The December 2, 2022 Council Meeting Minutes were previously approved via email distribution and response by a majority of Council members confirmed by Secretary Warren.

Veanna Cape moved and Jeanne Nenarella seconded to adopt the agenda. The motion was carried unanimously.

The purpose of the called workshop meeting was to share information about current activities and to set goals and objectives for the year 2023.

President's Report: Ron Sweet

President Sweet announced there was a meeting January 10th which included Executive Director Angie Roher, Regional Manager Mary Mackey, members of the RAC Council (Ron Sweet, Veanna Cape, Janet Warren, Kathy Vore) and other residents to talk about ways that conditions of Freedom Plaza could be improved. Director Roher was invited to the RAC Council meeting to discuss the outcomes of the January 10th meeting.

The new system for processing technology requests is working well for the Technology Committee. Transportation is working to improve responses to residents' requests for transportation.

Vice-President's Report: Veanna Cape

Dottie O'Donnell has agreed to fill the position of RAC Rep for Helen Halm for 3BC.

There is a need for a RAC Rep to replace Penny Boyne for 2BC.

Nomination forms for Al Roberts and Carol Croll will be issued January 16th to residents on Floors 4DE and 6BC. Both have indicated their willingness to serve another two-year term.

Executive Director: Angie Roher

Director Roher addressed many topics, concerns and things that were going well. She emphasized the necessity of residents' continuing to maintain a positive supportive attitude. Residents' concerns about recent thefts on the property would be addressed at the next Town Hall meeting and at scheduled meetings with each Plaza Floor and GVT Building. Residents are encouraged to use special anti-theft keys and get insurance coverage for their golf carts and not leave them unattended outside their GVT garages. Management has tightened security by keeping all gates to the golf carts area closed except for one entrance/exit gate. Residents should make sure that valuable jewelry in their apartments is insured and keep documents that list contents and their appraised value. There is a responsibility on the part of the residents as well as management to ensure security. In recovery from the pandemic, there will be more travel opportunities, cookies and popcorn for residents will be reinstated, and renovations for the Plaza Building and GVT will begin within the year. The new liquor license will allow residents to purchase liquor as well as bring their own to dinner. She enumerated many positive changes planned for the community, and these will be presented at the next RAC General meeting, the Town Hall meetings and the scheduled Floor and GVT Building meetings.

Secretary's Report: Janet Warren

Secretary Warren reported that the RAC VIP Committee has merged with the RAC Health Care Committee as one unit. During 2022, the VIP Committee lost members and pivotal leadership due to deaths, resignations, and moving from Freedom Plaza. This caused problems with maintaining the functioning of the committee with only three active members. Secretary/Interim Chair Joan Macholl along with two members of both the VIP and Health Care Committee (Rebecca Batson and Brigid Guarino) voted to merge the VIP Committee with the Health Care Committee under the Health Care Committee Mission. Subsequent discussion led to incorporating #1 and #3 of the VIP Responsibilities (see attachment). The members of the former VIP Committee will still offer the same services to residents as before, but under the supportive umbrella of the Health Care Committee. Secretary Warren moved and Veanna Cape seconded that the Council approve the changes in the Health Care Committee Mission Statement and Responsibilities that incorporates the merging of the VIP Committee with the Health Care Committee. The motion passed unanimously.

The RAC Health Care Committee applied to the Executive Committee to reclassify the committee as a working committee, allowing for more members than nine. With the incorporation of VIP members and persons who can provide additional services to residents there is a need for more persons. The request was approved.

Secretary Warren reported that since October 1, she has received information about 21 new move-ins that she has immediately forwarded to RAC Reps who have since that time assumed extended host responsibilities. She explained that Marketing sends information as they receive it, so the move-in date as well as biography can be delayed. She keeps a log of all dates that information is received and the current status of all move-ins.

She commended the RAC Reps for volunteering to be hosts and their conscientious follow-through. She and President Sweet will be attending a meeting with the new marketing director and staff to discuss ways to keep communication lines open and timely and to relay some of the concerns and experiences that RAC Reps shared during this workshop meeting. President Sweet would like to establish a RAC Committee that would work in tandem with Marketing to ensure that move-ins have a good experience as new residents at Freedom Plaza. Al Roberts, Kathy Vore and Janet Warren volunteered to be on the committee.

Secretary Warren stated the need to revise the RAC Council Handbook for RAC Reps and Council Officers. There are some areas that need to be deleted and some areas that need to be expanded. She presented a six- page document she uses for RAC Rep Orientations that delineates important information to know about RAC and the responsibilities of RAC Reps which includes an expanded section for hosting. Letha Jones, Jeanne Nenarella and Al Roberts volunteered to be on the ad hoc revision committee she is establishing as Secretary and Chair.

Don Vore pointed out that the Insider's Scoop needs to be updated from time to time. Ron Sweet will send him the last updated version and will send future updates to him to be posted on RACRep.org. The president keeps a master copy which can be retrieved internet cloud as well as other important RAC documents.

The meeting was adjourned at 11:00 a.m. having reached the two-hour time limit.

The next meeting will be a RAC General Meeting January 27, 10:00 a.m. in the Auditorium. The next Council meeting will be Friday, February 24, 9:00 a.m. in the third floor Clubroom.

Respectfully submitted,

Janet Warren, RAC Secretary