



**RAC TECHNOLOGY COMMITTEE**  
**Meeting Minutes – Conference**  
**Room**  
**December 1, 2022**

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

**Members Present:** Dianne Bergman, Ron Sweet , Mike Anderson, Bruce Clatterbuck, Sam Montana, Dee Dee Montana, Tom Hart, Doug Heym, Don Vore, Don Dionne, and Harry Hintz.

**Members Absent:** Tom Altshuler, Sandy Goldstein, Gary Natbony, Larry Chambers, and Jean Aronson,

1. The roll call confirmed that a quorum was present; the agenda was provided in advance by email.
2. The minutes of the October 27, 2022 meeting were approved by email in early November .

**3. Chairperson’s Report:**

- We have a storage space for donated items that are received from residents. This is located within the Card Room on the 2nd floor. We can organize it to our best advantage. Shelves are installed. See Mike, Dianne or Tom for the entry code if you don’t already know it. Please lock it from the inside before leaving. We will have an inventory sheet and an “items needed” list posted. Please “wipe” all information of a personal nature from donated items, but note it on the item if you were not able to do it.
- We have provided assistance to residents over 400 times so far in 2022. Excellent!
- Spectrum is Using a “smart WiFi” system now that may be difficult for older equipment to find. The solution is for the resident to get a new peripheral device or buy a dual router at their own expense. The peripheral should recognize either a 5Ghz or 2.4Ghz signal.
- Ron Sweet is developing a system to handle resident help requests. With the departure of Crystal French, the ROC office will no longer call us to help assign Committee members from the skills matrix.

**4. Training Report:**

- The next Apple iPhone seminar will be on **December 28 at 10AM in the Club Room**. Please come and assist if you have experience with these phones. The next Android/Google class will be February 15, 2023.
- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.
- Future topics for seminars include:

- How to pair your hearing aids to your phone or TV
  - When to replace your home computer
  - Android and Google phones and tips for more advanced users
  - Apple Watch tips and tricks
  - wearable fitness devices
  - How to buy a new computer
  - How to buy a new cell phone
  - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon
- Bruce Clatterbuck has provided quarterly “Tips and Tricks” for the Weekly. This has been very well received by residents. We encouraged Bruce to continue to find topics of interest to residents and to post them often in the Weekly.

**5. New Business**

- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on January 26, 2023 @ 10:00AM in the 4th Floor Conference Room.

**6.** Chairperson Dianne Bergman adjourned the meeting at 10:30AM.

Respectively submitted,  
Tom Hart  
Secretary