



RAC TECHNOLOGY COMMITTEE
Meeting Minutes – Conference
Room
October 27, 2022

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

Members Present: Dianne Bergman, Bruce Clatterbuck, Sam Montana, Tom Hart, Doug Heym, Ron Sweet, Jean Aronson, Harry Hintz.

Members Absent: Don Vore, Tom Altshuler, Sandy Goldstein, Don Dionne, Gary Natbony, Larry Chambers, Dee Dee Montana, and Mike Anderson,

1. The roll call confirmed that a quorum was present; the agenda was provided in advance by email.
2. The minutes of the September 22, 2022 meeting were approved by email in late September .

3. Chairperson's Report:

- A storage space for donated items that are received from residents has been given to us. This is located within the Card Room on the 2nd floor. It has a lock box with a key inside and we can organize it to our best advantage. Shelves are installed. There may be some UPS units available for residents that just need new, fresh batteries. Thanks, Mike Anderson! See Mike or Dianne for the access code. A new keyless lock is forthcoming.

4. Training Report:

- The next Google/Android Phone seminar will be on **November 30th at 10AM in the Club Room**. Please come and assist if you have experience with these phones.
- The plan is to alternate iPhone and Android phone classes each month as long as interest continues.
- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions. October will cover iPhones.
- We will try to offer a drop in help session for residents with ALL phones on Tuesdays at 9:30AM in the 4th floor conference room. The goal is one on one or small group help for novice phone users. Tom will coordinate with Stephanie to see what is available.
- Future topics for seminars include:
 - When to replace your home computer
 - Android and Google phones and tips for more advanced users
 - Apple Watch tips and tricks
 - wearable fitness devices

- How to buy a new computer
 - How to buy a new cell phone
 - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon
- The SCC Computer club can take unwanted hardware for disposal and insure that old data is removed. Lavinia Knapp is helping residents in this area. The ROC office also helps out.
 - Bruce Clatterbuck has provided quarterly “Tips and Tricks” for the Weekly. This has been very well received by residents. We encouraged Bruce to continue to find topics of interest to residents and to post them often in the Weekly. Ron Sweet will set up an area on the Racrep.org website for the Tech tips that appear in the Weekly.
 - Sam Montana gave us more information on several diagnostic programs. The “Crystal Disk Info” is a good diagnostic tool for Windows computers.

5. New Business

- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on December 1, 2022 @ 10:00AM in the 4th Floor Conference Room. There will be no regular meeting in November.

6. Chairperson Dianne Bergman adjourned the meeting at 11:00AM.

Respectively submitted,
Tom Hart
Secretary