



**Dining Services Committee Meeting Minutes
October 5, 2022, 2:30 PM
Club Room**

Anita called the meeting to order at 2:30 PM.

Present: Anita Ciota, (Dining Services Committee Chair), Mike Anderson, Phil Bethea, Al Hurlbrink, Janice Kimbro, Carol O'Brien, Jim Price, Eileen Robbins, Judy Schmidt (Dining Services Sub-Committee Chair), Kathy Vore (Secretary), Chris Wynn (Executive Chef), Theresa Lehman (Dining Services Director), and Pamela Evans (Assistant Dining Services Director).

A quorum was present with all members in attendance.

The minutes from the previous meeting were unanimously approved.

Chris Wynn, Executive Chef:

- **Kitchen Staffing Additions**
 - **Kern is a Lead Cook who began the day before Hurricane Ian arrived;**
 - **Frances was a server and is now a cook-in-training while she attends culinary school;**
 - **E is a former housekeeper who will transition to Server in the Dining Room within the next couple of weeks;**
- **Plans are for the Thanksgiving menu to published by Friday, October 7.**

Theresa Lehman, Dining Services Director:

- **Pub Concept Committee**
 - **Initial 90-minute meeting of the 13 resident member committee is set for Thursday, October 13;**
 - **Subsequent meetings every couple of weeks for 1 hour each;**
 - **Scope includes developing menus exclusive to the Pub;**
 - **Flooring and furniture have already been ordered due to supply chain considerations;**
 - **Pub refurbishment is planned for several reasons: input from LCS regarding what is trending in CCRC communities and the reality of using or losing capital expenditure funds committed to this project by LCS;**

- **Post Ian Report**
 - **Entire Kitchen and Dining staff did an incredible job throughout Ian with a number of them volunteering to live on campus throughout the storm;**
 - **Lessons Learned include the realization that at the time of an impending storm, the decision to send food to GVT residents should be made earlier; i.e., (in this instance) Monday morning rather than Wednesday morning which was when the storm's path accelerated;**
 - **Enchanted Evening set for September 29 was cancelled due to Ian and will be rescheduled;**

Pamela Evans, Assistant Dining Services Director:

- **Walkers blocking Dining Room exit doors**
 - **Continue to work on this ongoing challenge; per ADA, staff cannot take a resident's walker from the dining room while they are having their meal unless the resident agrees;**
 - **Carol O'Brien of this Committee agreed, as Chair of Administrative Services, to reach out to Carl Bohnenkamp of the Health Committee and they will consult with Pamela to identify a resolution to this issue;**
- **We have 4 new servers on board;**
- **A suggestion from a couple of months ago recommended not putting cups and saucers on each table as part of the setup; however, since there is a lack of storage for all 500 cups and saucers, servers will continue to place them on the tables.**

Anita Ciota, Chair:

Received a total of 40 evaluations (34 emails and 6 comment cards) regarding Dining Services with 1 comment on the Grille and 3 about IRD:

- **12 positive comments on the servers;**
- **21 excellent/good comments regarding food quality, especially the "great" Spaghetti and Meat; Shrimp and Crab Fettuccine; and, Corned Beef and Cabbage;**
- **12 negative comments on the food such as the Tiramisu tasted like stale lemon cake, not Tiramisu;**
- **Overall, received fewer evaluations this month perhaps because the Dining Room was closed for several days during Hurricane Ian.**

Janice Kimbro, Menu Chat Report:

- **Weekly Menu Chats with Chef Chris and Theresa offer an opportunity for resident input with feedback about meals and residents also frequently suggest items to have on future menus.**

Judy Schmidt, Casual Dining Sub-Committee Chair:

- **Saturday remains popular for additional open hours as soon as staffing permits;**
- **Some residents would like to see a soft serve ice cream machine in the Grille;**
- **Oatmeal service twice weekly is becoming more popular;**
- **Can Grits be added to the Menu?**

The next meeting is set for the Club Room, Wednesday, November 2, 2022, 2:30 PM.

The Meeting was adjourned at 3:32 PM.

**Respectfully submitted,
Kathy Vore, Secretary**