



RAC TECHNOLOGY COMMITTEE
Meeting Minutes – Conference
Room
September 22, 2022

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

Members Present: Dianne Bergman, Bruce Clatterbuck, Sam Montana, Tom Hart, Doug Heym, Ron Sweet, Don Vore, and Mike Anderson.

Members Absent: Tom Altshuler, Sandy Goldstein, Don Dionne, Gary Natbony, Larry Chambers, Dee Dee Montana, Harry Hintz, and Jean Aronson.

1. The roll call confirmed that a quorum was present; the agenda was provided in advance by email.
2. The minutes of the August 25, 2022 meeting were approved by email in early September .

3. Chairperson's Report:

- We have provided 330 service calls to residents so far this year.
- A storage space for donated items that are received from residents has been given to us. This is located within the Card Room on the 2nd floor. It has a keyless lock and we can organize it to our best advantage. Shelves have now been installed. There may be some UPS units available for residents that just need new, fresh batteries. Thanks, Mike Anderson! See Mike or Dianne for the access code.

4. Training Report:

- The next Google/Android Phone seminar will be on **September 28 at 10AM in the Club Room.**
- The plan is to alternate iPhone and Android phone classes each month as long as interest continues.
- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions. October will cover iPhones.
- Future topics for seminars include:
 - When to replace your home computer
 - Android and Google phones and tips for more advanced users
 - Apple Watch tips and tricks
 - wearable fitness devices
 - How to buy a new computer

- How to buy a new cell phone
- How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon
- The SCC Computer club can take unwanted hardware for disposal and insure that old data is removed. Lavinia Knapp is helping residents in this area also.
- Bruce Clatterbuck has provided quarterly “tips and tricks” for the Weekly. This has been very well received by residents. We encouraged Bruce to continue to find topics of interest to residents and to post them often in the Weekly.
- Sam Montana gave a short presentation on “Windows; Hard Drive Diagnostics” and “Monitor Soft” which is located on a thumb drive.
- The Freedom Plaza Technology Guide was presented by Dianne Bergman. It is intended for new and current residents to provide basic data on technology issues. Final changes to the brochure were made previously. The publication year will be on the inside; this brochure will be our 1st edition. A supply of books will be given to Host Coordinators to give to new residents. Ron sweet will also post it on RACREP.ORG.

5. New Business

- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on October 27, 2022 @ 10:00AM in the 4th Floor Conference Room.

6. Chairperson Dianne Bergman adjourned the meeting at 11:00AM.

Respectively submitted,
Tom Hart
Secretary