



**Dining Services Committee Meeting Minutes  
September 7, 2022, 2:30 PM  
Club Room**

**Anita called the meeting to order at 2:30 PM.**

**Present: Anita Ciota, (Dining Services Committee Chair), Mike Anderson, Janice Kimbro, Carol O'Brien, Jim Price, Eileen Robbins, Judy Schmidt (Dining Services Sub-Committee Chair), Kathy Vore (Secretary), Chris Wynn (Executive Chef), Theresa Lehman (Dining Services Director), and Pamela Evans (Assistant Dining Services Director).**

**Absent: Phil Bethea and Al Hurlbrink.**

**A quorum was present.**

**The minutes from the previous meeting were unanimously approved.**

**Chris Wynn, Executive Chef:**

- **The next Enchanted Evening is September 29 at the Plaza Club and will be a joint function with Freedom Square; only 3 Freedom Plaza seats remain available;**
- **Working on menus for the holidays;**
- **Kitchen staffing**
  - **Currently have one lead cook, and one additional cook is expected to complete the on board process soon;**
  - **A previous server who is now in culinary school is returning as a cook;**
  - **Sous Chef slot remains open.**

**Theresa Lehman, Dining Services Director:**

- **Front of the House prepping for the holidays;**
- **Has received positive feedback on the daily selection of rolls now listed on each day's menu;**
- **Resident reservations continue to be a challenge and those reservations may be made one of three ways:**
  - **Via the Portal;**
  - **By calling the Hostess Stand and leaving a message;**

- Visiting the Hostess Stand during off hours (i.e., when dining rooms are closed)
- Residents who request seating without a reservation will not be seated unless there is space available and may have to wait for a table;
  - Residents who make a reservation need to arrive on time in order to not lose their reservation;
  - 4:30 seating remains the busiest time;
  - Considering changes to schedule including (1) opening at 4 p.m. for 6 and 8 tops; and, (2) shorten amount of time to fulfill IRD buffet selections; no decisions made yet.

**Pamela Evans, Assistant Dining Services Director:**

- Signage on Dining Room exit doors:
  - Walkers continue to block the exit doors;
  - Need signs near each exit door that say “Do Not Block the Door”.

**Kathy Vore, Secretary:**

- Explained the process for drafting, reviewing and approving this Committee’s monthly meeting Minutes before submitting them to the RAC for posting on [www.racrep.org](http://www.racrep.org).

**Anita Ciota, Chair:**

Received a total of 68 evaluations (59 emails and 9 comment cards) regarding Dining Services, including 3 comments about the Grille:

- 24 positive comments on the servers;
- 29 excellent/good comments regarding food quality, especially the Teriyaki Bowl (DR), Chicken Salad (Buffet), Caprese Chicken Stuffed Peppers, and Garlic Chicken;
- 22 negative comments on the food; i.e., the Teriyaki Bowl and Baked Potato (both on Buffet), and the Vegan Bean Soup had no flavor and was lukewarm.

**Janice Kimbro, Menu Chat Report:**

- Anita reminded residents attending Menu Chat that they can easily post meal and service comments by clicking the “Dining Experience” button on [www.racrep.org](http://www.racrep.org) and completing the Dining Satisfaction Survey.

**Judy Schmidt, Casual Dining Sub-Committee Chair:**

- Thanked Theresa and Pamela for adding oatmeal to the Grille’s

**breakfast twice weekly;**

- **Suggested two items be added to the Grille's Sunday dinner rotation: pork and sauerkraut and ravioli;**
- **Requested unsweetened applesauce be added back into the Grille's menu.**

**The next meeting is set for the Club Room, Wednesday, October 5, 2022, 2:30 PM.**

**The Meeting was adjourned at 3:30 PM.**

**Respectfully submitted,  
Kathy Vore, Secretary**