



**RAC TECHNOLOGY COMMITTEE**  
**Meeting Minutes – Conference**  
**Room**  
**July 28, 2022**

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

**Members Present:** Dianne Bergman, Jean Aronson, Sam Montana, Dee Dee Montana, Tom Hart, Harry Hintz, Doug Heym, Bruce Clatterbuck, and Mike Anderson. Gary Keegan attended as the RAC Liason.

**Members Absent:** Tom Altshuler, Sandy Goldstein, Don Vore, Don Dionne, Gary Natbony, Larry Chambers, and Ron Sweet.

1. The roll call confirmed that a quorum was present; the agenda was provided in advance by email.
2. The minutes of the June 23rd, 2022 meeting were approved by email on June 30th .

**3. Chairperson's Report:**

- By unanimous vote, the committee will not differentiate between those who attend meetings and those who join to assist residents. Each member, as this is a working committee, is free to contribute their talents and interests.
- An election was held; Diane Bergman was reelected as committee chair, and Tom Hart was reelected as secretary.
- We have provided 262 service calls to residents so far this year.
- A storage space for donated items that are received from residents has been given to us. This is located adjacent to the Card Room on the 2nd floor. It will have a keyless lock and we can organize it to our best advantage. Shelves are being installed soon. Thanks, Mike Anderson!
- Because residents need help on weekends also, Jean Aronson will talk to FP management about having our skills matrix available to the weekend managers and the front desk. This would be laminated and in color.

**4. Training Report:**

- The second resident session on iPhones Basics was presented on Wednesday, June 29th in the Club Room by Harry Hintz. There were 20 residents in attendance and the feedback was very positive. The next seminar will focus on email and messaging.

- Phil Sorrentino conducted a very basic overview of Android phones on July 27th. There were 31 residents in attendance. The feedback was positive, but some residents are still overwhelmed by the amount of information.
- The plan is to alternate iPhone and Android phone classes each month as long as interest continues.
- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.
- Future topics for seminars include:
  - When to replace your home computer
  - Android and Google phones and tips for more advanced users
  - Apple Watch tips and tricks
  - wearable fitness devices
  - How to buy a new computer
  - How to buy a new cell phone
  - How the iPhone works best at Freedom Plaza and how to use the new operating system that is coming up soon
- The SCC Computer club can take unwanted hardware for disposal and insure that old data is removed. Lavinia Knapp is helping residents in this area also.
- Bruce Clatterbuck has provided quarterly “tips and tricks” for the Weekly. This has been very well received by residents. We encouraged Bruce to continue to find topics of interest to residents and to post them often in the Weekly.
- Sam Montana would like to present information on “Windows; Hard Drive diagnostics” at a future time.

**5. Unfinished Business:**

- Angie is investigating an improved or less costly WiFi system for Freedom Plaza residents.
- The Freedom Plaza Technology Guide is still in process, being developed by Jean Aronson. It is intended for new and current residents to provide basic data on technology issues.
- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on August 25, 2022 @ 10:00AM in the 4th Floor Conference Room.

**6. Chairperson Dianne Bergman adjourned the meeting at 11:00AM.**

Respectively submitted,  
Tom Hart  
Secretary