



**RAC TECHNOLOGY COMMITTEE**  
**Meeting Minutes – Conference**  
**Room**  
**June 23, 2022**

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

**Members Present:** Dianne Bergman, Jean Aronson, Sam Montana, Dee Dee Montana, Sandy Goldstein, Tom Hart, Harry Hintz, Doug Heym, Bruce Clatterbuck, and Mike Anderson.

**Members Absent:** Tom Altshuler, Don Vore, Don Dionne( excused), Gary Natbony, Larry Chambers(excused), Sarah Chambers (excused), and Ron Sweet (excused).

1. The roll call confirmed that a quorum was present; the agenda was provided in advance by email.
2. The minutes of the April 28, 2022 meeting were approved by email on May 10th . The regularly scheduled meeting in May was canceled due to low attendance issues.

**3. Chairperson's Report:**

- We have provided 211 service calls to residents so far this year.
- Angie Roher has agreed that we need a storage space for donated items received from residents. This would also function as a very small one to one meeting space for individual training. Mike Anderson will pursue this further with Angie.

**4. Training Report:**

- We may partner with the SCC Computer Club on classes and training for PC computers and Android/Google phones. We do not have anyone from the Committee that is willing to take the lead on this subject and be an instructor. Sam Montana proposed that we contact Phil Sorrentino. He is an experienced instructor with the SCC Computer Club who has plenty of classes available for seniors. Sam and Tom Hart pursued this further. We may pursue a link on the RACREP.org website to allow residents to access classes and training. No further action is planned at this time.
- The second resident session on iPhones Basics was presented on Wednesday, June 29th in the Club Room. There were 20 residents in attendance and the feedback was very positive. We plan to continue this series and alternate with Android/Google phones.

- Phil Sorrentino will conduct a very basic Android/Google phone class on June 27th. The plan is to alternate iPhone and Android/google phone classes each month as long as interest continues.
- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.
- Future topics for seminars include:
  - Streaming video; what it is
  - How to use your WiFi efficiently
  - Touchtown and how to use it
  - Tips for online security; possibly a quarterly reminder in the Weekly bulletin
  - When to replace your home computer
  - Android and Google phones and tips for users
  - iWatch tips and tricks
  - wearable fitness devices
- Tom Hart has talked to Siby to see if we can get a representative from Spectrum here in Freedom Plaza for a short presentation and Q&A session. We would like residents to see what Spectrum has to offer and present tips on how to use their services effectively. This is still in the works.
- The SCC Computer club can take unwanted hardware for disposal and insure that old data is removed. Lavinia Knapp is helping residents in this area also.
- Bruce Clatterbuck has provided quarterly “tips and tricks” for the Weekly. This has been very well received by residents.

#### 5. Unfinished Business:

- Angie is investigating an improved or less costly WiFi system for Freedom Plaza residents.
- The Freedom Plaza Technology Guide is still in process, being developed by Jean Aronson. It is intended for new and current residents to provide basic data on technology issues.
- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on July 28, 2022 @ 10:00AM in the 4th Floor Conference Room.

6. Chairperson Dianne Bergman adjourned the meeting at 11:00AM.

Respectively submitted,  
Tom Hart  
Secretary