



Dining Services Committee Meeting Minutes
May 4, 2022, 2:30 PM
Club Room

Stan called the meeting to order at 2:27 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Anita Ciota (Acting Secretary), Mike Anderson, Louise Cochran, Carolyn Deming, Jim Price, Chef Chris Wynn, Theresa Lehman (Dining Services Director), and Pamela Evans, (Asst. Dir. Dining Services).

Absent: Janice Kimbro, Judy Schmidt, Kathy Vore, Jean Aronson.

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Stan Zarinsky:

Received a total of 45 evaluations regarding Dining Services:

- **17 positive comments;**
- **3 plus and minus; and,**
- **6 bad comments on food;**
- **19 comments were received regarding service.**

Specific feedback regarding Dining Services:

- **Service in the dining room by the associates has improved greatly based on residents' comments.**

Enchanted Evening event in the Plaza Club had overwhelming approval of attendees. Theresa Lehman stated that another is planned for August 18.

Chris Wynn, Executive Chef:

- **Mother's Day and Memorial Day menus have been posted but numbers for Mother's Day are low;**
- **Italian Night dinner menu is complete and is scheduled for May 19. Due to staffing problems, the always available menu will not be used that night.**

Theresa Lehman, Dining Services Director:

- **Grille Staffing**
 - **Kat was moved to the Grille and has greatly helped the low staffing problem. She has also been awarded Employee of the Month, thanks to many comments from the residents.**

- Grille will be open on Memorial Day for breakfast. Refreshments will be served in the Atrium in the afternoon during dining hours
- **Upcoming Dining Changes**
 - Floor Meetings will resume shortly. Comments from the residents are welcome at these meetings.
 - Changes to buffet dining is being discussed with plans to open the Maui and Jade for better traffic flow. Pub Dining Room will have some remodeling and will have different hours and menus.
 - Reservations will be taken for dining room choice along with time. As the menu are prepared two weeks out and presented at the menu chat on Wednesday, this will give residents an idea of where they want to dine.
 - Buffet will be one price, other dining options will be a la carte pricing. Discussion is ongoing as to changes in Declining Balance for residents to cover these changes in dining.

Pamela Evans, Assistant Dining Services Director:

- One of the complaints on comment cards, is that the associates are remaking tables while residents have dirty dishes sitting on their table. Would like to have associates make more passes thru dining room to clear dishes.

Innovations

- Anita passed on to Theresa and Chris the Food Items of the Day for upcoming months. On May 17, the Food Item is Cherry Cobbler and a notice will be posted at the Hostess Stand advising this.

RAC Committee Fair:

- Will be held on Friday, May 13, 2022 from 10am to 12noon in the Auditorium. Committee members are asked to contact Stan Zarinsky to assist with this function. A half hour of your time is needed to visit with residents and answer their questions regarding the committee.

The next meeting is set for the Club Room, Wednesday, June 1, 2022, 2:30 PM.

The Meeting was adjourned at 3:27 PM.

**Respectfully submitted,
Anita Ciota, Acting Secretary**



Casual Dining Sub-Committee Minutes
May 25, 2022 10:30 am
Auditorium Conference Room

Present: Judy Schmidt, Susan Scott, Jan Ulics, and Pamela Evans
Absent: Carolyn O'Neill and Sandra Goldstein

Judy called the meeting to order at 10:30 am.
A quorum was present.

The minutes were approved via email.

Sandra Goldstein was contacted by Judy about her lack of attendance at our meetings and she voiced her wish to resign from our committee. Judy accepted her resignation and wished her well. Judy will contact another person on her list of people interested in joining our committee.

Amber, Grill Manager, is still on sick leave. She will require more time to recover from her accident. The grille will continue to use a server from the dining room.

Pamela Evans, Associate Director of Dining Services, was our guest speaker. She accepted our wish list of items residents had expressed a desire to see included in the grille menu. Items such as whole fruits, flat bread choices, unsweetened applesauce, waffles, and sloppy joes! She also explained staffing shortages. She said it was difficult to find servers to work in the grille because a potential employee needed to have a combination of experience in the customer service area and cooking preparation skills. She will continue to interview people.

The next meeting will be June 29, 2022 at 10:30 am in the Auditorium Conference Room.

The meeting was adjourned at 11:30 am.

Respectfully Submitted,

Susan Scott
Secretary