



Dining Services Committee Meeting Minutes
April 6, 2022, 2:30 PM
Club Room

Stan called the meeting to order at 2:35 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Anita Ciota, Louise Cochran, Carolyn Deming, Janice Kimbro, Jim Price, Judy Schmidt, (Sub-Committee Chair), Kathy Vore (Secretary), Chef Chris Wynn, Theresa Lehman (Dining Services Director), and Pamela Evans, (Asst. Dir. Dining Services).

Absent: Mike Anderson.

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Stan Zarinsky:

Received a total of 65 evaluations regarding Dining Services:

- **39 positive comments with only 2 negative comments about service;**
- **18 positive comments with 3 negative comments on food; and,**
- **3 in-between comments on food;**

Specific feedback regarding Dining Services:

- **There is a noticeable and steady improvement in the quality of overall dining room service with visible results of training by Pamela and Melly.**

Theresa Lehman, Dining Services Director:

- **Grille Staffing**
 - **1 employee on extended medical leave; Catherine from Dining Room is filling in;**
 - **There are NO applicants for open Grille positions;**
- **Plaza Club**
 - **No outside catering events; however, resident events continue;**
 - **Enchanted Evening planned with Freedom Plaza sister community Regency on April 21.**

- **Kitchen Staffing**
 - 1 cook out for awhile; 1 cook leaving; 1 experienced cook hired;
 - Down 5 cooks overall;
 - Continue working with HR and social media; i.e., www.indeed.com;
etc.
 - Tenured staff continue working 6 days a week;
 - Temp agency cannot find applicants.

Chris Wynn, Executive Chef:

- **Mother's and Father's Day menus are in work;**
- **Also preparing for the Enchanted Evening dinner at the Plaza Club;**
- **Seder Dinner at Plaza Club on April 15 also in work with lower numbers than expected.**

Pamela Evans, Assistant Dining Services Director:

- **Of the 9 new servers hired recently, 7 remain;**
- **3 servers may leave after high school graduation.**
- **Kiosks are now available outside the Dining Room and the Grille where a brief 4 question survey facilitates resident feedback on service and food.**

Judy Schmidt, Casual Dining Sub-Committee Chair:

- **She has received positive feedback on the art work displayed in the Grille by members of the Freedom Plaza Art Club;**
- **Residents would appreciate being able to purchase pre-cut fresh fruit in the Grille; this suggestion will be tabled due to current staffing challenges.**

Innovations

- **Anita continues to research the "National Food Day" for possible inclusion in future menus;**
- **A Cookie of the Month in the dining room began in March with the Caramel Cookie; April is Chocolate Chunk, however, the challenge is being able to purchase a sufficient amount of cookies for the month.**

The next meeting is set for the Club Room, Wednesday, May 4, 2:30 PM.

The Meeting was adjourned at 3:30 PM.

**Respectfully submitted,
Kathy Vore, Secretary**