



**RAC TECHNOLOGY COMMITTEE**  
**Meeting Minutes – Conference**  
**Room**  
**March 24, 2022**

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

**Members Present:** Dianne Bergman, Tom Hart, Doug Heym, Harry Hintz, Sandy Goldstein, Sarah Chambers, Don Vore, Bruce Clatterbuck, Tom Altshuler, and Mike Anderson.

**Members Absent:** Don Dionne, Gary Natbony, Jean Aronson(excused), Larry Chambers(excused), Sam Montana(excused), Dee Dee Montana(excused), Al Roberts, and Ron Sweet.

1. The roll call confirmed a quorum, and the agenda was provided in advance by email.
2. The minutes of the February 24, 2022 meeting were approved by email on March 4th .
3. **Chairperson's Report:**
  - The Resident Association Council will have a general meeting on the 25th at 10AM in the auditorium. This is our yearly presentation to the residents and all Committee members are encouraged to attend. We will hand out a survey of possible technology topics to those attending and they will be turned in to the ROC office. We will discuss the generated ideas at our April meeting.
  - There were 32 resident help sessions so far in March, with 102 total so far this year. Most calls were for computers, printers and TVs.
4. **Training Report:**
  - The resident session on online banking, due for February, was presented on Friday March 18th @ 1P. There were 20 residents in attendance and the feedback was very positive.
  - Harry Hintz, at the February meeting, shared a sample page from “iPhone Tips for Seniors” and “iPad Tips for Seniors”. This is a series of free videos from YouTube that may be valuable in the future. We explored the use of videos in future Tech Training sessions and agreed that this was worthwhile. We discussed a monthly session on iPhones, iPads, Android phones, and other topics. We will start sessions for iPhones on **April 27th**, hosted by Harry Hintz. These seminars will have a maximum of 20 residents and will be held monthly in the Club Room. A short video presentation will be followed by small group help and answering questions. If you have expertise in Apple phones, please come and participate. The resident's attendance will be by **RSVP only** and will be handled by the ROC office. We are also seeking a volunteer to assist with Android and Google phones in future training sessions.

- We currently have reserved the **last Wednesday of every month at 10AM in the Club Room** for our small group technology help sessions.
- Future topics for seminars include:
  - Streaming video; what it is
  - How to use your WiFi efficiently
  - Touchtown and how to use it
  - Tips for online security; possibly a quarterly reminder in the Weekly bulletin
  - When to replace your home computer
  - Android and Google phones and tips for users
  - iWatch tips and tricks
  - wearable fitness devices
- Tom Hart has talked to Siby to see if we can get a representative from Spectrum here in Freedom Plaza for a short presentation and Q&A session. We would like residents to see what Spectrum has to offer and present tips on how to use their services effectively. This is still in the works.
- The SCC Computer club can take unwanted hardware for disposal and insure that old data is removed. Lavinia Knapp is helping residents in this area also.

**5. Unfinished Business:**

- The Freedom Plaza Technology Guide is still in process, being developed by Jean Aronson. It is intended for new and current residents to provide basic data on technology issues.
- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on April 28, 2022 @ 10:00AM in the 4th Floor Conference Room.

6. Chairperson Dianne Bergman adjourned the meeting at 10:55AM.

Respectively submitted,  
Tom Hart  
Secretary