

Dining Services Committee Meeting Minutes March 2, 2022, 2:30 PM Club Room

Stan called the meeting to order at 2:35 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Mike Anderson, Anita Ciota, Louise Cochran, Janice Kimbro, Jim Price, Kathy Vore (Secretary), Chef Chris Wynn, and Pamela Evans, (Asst. Dir. Dining Services).

Absent: Jean Aronson, Carolyn Deming, Judy Schmidt, (Sub-Committee Chair), and Theresa Lehman (Dining Services Director).

A quorum was present.

There were no minutes from the previous (February 2, 2022) meeting due to the lack of a quorum.

Stan Zarinsky:

Announced that Kathy Vore is our RAC Liaison;

Received a total of 69 evaluations regarding Dining Services:

- 28 positive comments with only 2 negative comments about service;
- 25 positive comments and 8 negative comments on food;
- 6 in-between comments on food;

Specific feedback regarding Dining Services:

- Kudos to several of the new servers for their excellent performance;
- The baby back ribs and beef liver were both very well received, as was the Irish onion soup.

Menu Chats

Janice Kimbro noted Chef Chris is very responsive to input offered by Residents each week; the baby back ribs are especially popular at Sunday Brunch.

Chris Wynn, Executive Chef:

- Easter and Mother's Day menus are in work;
- The freezer is being repaired, requiring all food to be moved to a freezer truck; freezer expected to be back on line soon;
- One new chef for the main kitchen and one catering chef for the Plaza Club started this week with very positive results;
- Have 3 dishwashers and need 5 more; currently relying on Housekeeping and Front of House staff to fill the 5 positions;
- Theresa has management approval to work with a temp agency to provide additional kitchen staff and a contract is in work;
- Outside catering events at the Plaza Club are suspended until after May.

Pamela Evans, Assistant Dining Services Director:

- Pamela urged Residents to be <u>tolerant</u> with new servers, especially during their initial 90-day training period;
- Still need 2 full-time and 2 part-time for the Grille.

New Business

- Stan offered three suggestions:
 - A "Cookie of the Month" in the dining room; Pamela and Chris will try to implement this feature beginning the end of this week;
 - National "Food" Day; i.e., National Pizza Day, etc. to be incorporated into the menu when appropriate;
 - Anita agreed to research and compile a list of such days
 - This excellent suggestion will be tabled for the time being;
 - Servers to wear a second badge containing:
 - Their picture so Residents can see them in spite of the masks they are required to wear;
 - This suggestion will be tabled for 3 months.

The next meeting is set for the Club Room, Wednesday, April 6, 2:30 PM.

The Meeting was adjourned at 3:30 PM.

Respectfully submitted, Kathy Vore, Secretary



Casual Dining Sub-Committee Minutes March 30, 2022 10:30 am Club Room

Judy called the meeting to order at 10:30 am.

Present: Judy Schmidt, Susan Scott, Jan Ulics, and Sandra Goldstein.

Absent: Carolyn O'Neill

A quorum was present.

The minutes were approved via email.

Menu changes were discussed. Prices today differ from what is currently printed on the menu. Judy agreed to talk to Theresa about the feasibility of getting the menu reprinted, reflecting the current prices.

Judy mentioned that Amber (acting grille manager) had been involved in an automobile accident and would be out of work for at least 6 weeks. She suggested we send a card to her.

The next meeting will be April 27, 2022 at 10:30 am in the Club Room.

The meeting was adjourned at 11:30 am.

Respectfully Submitted,

Susan Scott, Secretary