



**RAC TECHNOLOGY COMMITTEE**  
**Meeting Minutes – Conference**  
**Room**  
**February 24, 2022**

Chairperson Dianne Bergman called the meeting to order at 10:00AM.

**Members Present:** Dianne Bergman, Tom Hart, Doug Heym, Jean Aronson, Harry Hintz, Al Roberts, Sandy Goldstein, Sam Montana, Dee Dee Montana, Ron Sweet, Sarah Chambers, Larry Chambers, Don Vore, Bruce Clatterbuck and Mike Anderson.

**Members Absent:** Tom Altshuler, Don Dionne, Gary Natbony,

1. The roll call confirmed a quorum, and the agenda was provided in advance by email.
2. The minutes of the January 27, 2022 meeting were approved by email on February 10th .
3. **Chairperson's Report:**
  - The Freedom Plaza Technology Guide is still in process, being developed by Jean Aronson. It is intended for new and current residents to provide basic data on technology issues..
  - There were 25 resident help sessions so far in February, with 68 total so far this year.
4. **Training Report:**
  - The training topic on online banking, due for February, was postponed due to a presenter's illness. The Auditorium is now reserved for Friday March 18th @ 1PM and a presenter from a local bank branch will do the presentation. There will be no advertising for a particular bank permitted; the information will be general in nature with no RSVPs. We will make sure that there is wide dissemination via flyers and Touchtown.
  - The contacts for Touchtown are Andrea (Community Life Services/Activities) and Sarah Chambers.
  - The contact for the Full Count program is Dining Services.
  - Harry Hintz, at the last meeting, shared a sample page from "iPhone Tips for Seniors" and "iPad Tips for Seniors". This is a series of free videos from YouTube that may be valuable in the future. We explored the use of videos in future Tech Training sessions and agreed to pursue this further. Possibly a monthly session on iPhones, Android phones, and so on? We tentatively plan to start sessions for iPhones in April and if there is a volunteer to handle Android and Google phones, we may start that also. The sessions would have a maximum of 20 residents and would be held monthly in the Club Room. A short video presentation would be followed by one-to-one help and answering questions.
  - Tom Hart will talk to Siby to see if we can get a representative from Spectrum here in Freedom Plaza for a short presentation and Q&A session. We would like residents to see what Spectrum has to offer and present tips on how to use their services effectively.
  - The Committee would also like the RAC Council to request that FP management speak to LCS about the possibility of getting a quote from another internet service provider, who might give better, cheaper service at a lower cost than Spectrum. Sarah Chambers is pursuing this.

- Future topics for seminars include:
  - Streaming video; what it is
  - How to use your WiFi efficiently
  - Touchtown and how to use it
  - Tips for online security; possibly a quarterly reminder in the Weekly bulletin
  - When to replace your home computer

**5. Unfinished Business:**

- We will continue to prioritize future “Tech Training Sessions” at our next meeting.
- The next meeting will be on March 24, 2022 @ 10:00AM in the 4th Floor Conference Room.

**6.** Chairperson Dianne Bergman adjourned the meeting at 10:55AM.

Respectively submitted,  
Tom Hart  
Secretary