



**Dining Services Committee Meeting Minutes
November 3, 2021, 2:30 PM
Club Room**

Stan called the meeting to order at 2:35 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Anita Ciota, Louise Cochran, Carolyn Deming, Janice Kimbro, Jim Price, Judy Schmidt, (Sub-Committee Chair), Kathy Vore (Secretary), Chris Wynn (Chef), Theresa Lehman (Dining Services Director) and Pamela Evans, (Asso. Dir. Dining Services).

Absent: Mike Anderson and Jean Aronson (RAC Rep).

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Stan Zarinsky:

Received a total of 97 evaluations from 82 Residents since the last meeting, including 32 comment cards and 50 from RACREP Evaluation Forms regarding Dining Services:

- **43 positive comments and 5 negative comments about service;**
- **31 positive comments and 12 negative comments about food;**
- **6 in-between comments about food.**

Judy Schmidt, Casual Dining:

- **Requested larger, easier-to-read signage on the Grille food items eligible for purchase toward the monthly declining balance.**
- **Her suggestion to add a breakfast special was tabled until early next year due to current staffing levels;**
- **Last week's Spaghetti and Meatballs Sunday Dinner Special was definitely popular, with the sale of 73 orders.**

Chris Wynn, Executive Chef:

- Thanksgiving Dinner menu will include turkey, pork chops, and lamb chops;
- 1 meal will be served on Thanksgiving from 12 Noon to 3 PM;
- FriendsGiving meals will be available for Residents' apartments;
- No Thanksgiving Pies will be available for sale this year due to shortage of staffing;
- Kitchen heat lamps are not functioning; repair scheduled for November 4.

Theresa Lehman, Dining Services Director:

- 2 staff have left (Ashley Ryckman in Grille and Joe in Kitchen);
- Current staffing needs:
 - 6 servers in main dining;
 - 2 part-time and 2 full-time in the Grille;
 - 5 management level staff in the Kitchen (3 cooks and 2 dishwashers);
- In addition to her other duties, Pam Evans will assume management of the Grille, including Plaza Club catering, until a Sous Chef is hired.

Pamela Evans, Assistant Dining Services Director:

- On-boarded 4 of 6 servers;
- Extensive training is paying off with consistently improved service.

The next meeting is set for the Club Room, Wednesday, December 1, 2:30 PM.

The Meeting was adjourned at 3:27 PM.

**Respectfully submitted,
Kathy Vore, Secretary**



**Casual Dining Sub-Committee Minutes
November 24, 2021 10:30 am
Club Room**

Judy called the meeting to order at 10:30 am.

Present: Judy Schmidt, Susan Scott, Jan Ulics, Carolyn O'Neil and Sandra Goldstein.

A quorum was present.

The minutes were approved via email.

Menu changes were discussed. Jan pointed out that the Grille's paper menu does not include as many available items as the portal found online. Judy gave all members present a copy of the existing paper menu and we worked as a group suggesting possible ways to add items not listed. Judy was going to talk to the new Grille manager about our suggestions when one was hired.

The next meeting will be December 29, 2021 at 10:30 am in the Club Room.

The meeting was adjourned.

Respectfully Submitted,

Susan Scott,
Secretary