



**Dining Services Committee Meeting Minutes
October 6, 2021, 2:30 PM
Club Room**

Stan called the meeting to order at 2:30 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Mike Anderson, Jean Aronson (RAC Rep), Anita Ciota, Louise Cochran, Janice Kimbro, Jim Price, Judy Schmidt, (Sub-Committee Chair), Kathy Vore (Secretary), Chris Wynn (Chef), Theresa Lehman (Dining Services Director) and Pamela Evans, (Asso. Dir. Dining Services), and Ashley Ryckman (Grille Manager).

Absent: Judy Brown substituted for Carolyn Deming who was absent.

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Stan Zarinsky:

Received a total of 62 evaluations since last meeting, including 13 comment cards and 49 from Evaluation Forms regarding Dining Services. There were 29 positive comments about service, and 17 positive comments and 15 negative comments, both regarding food, with one in-between where the entrée was good but not hot.

Janice Kimbro, Menu Chat:

- **The Rotisserie Chicken continues to be a popular and excellent offering.**

Judy Schmidt, Casual Dining:

- **Proposed a resident suggestion that spaghetti and meatballs be added to the Sunday meal rotation. Theresa and Ashley agreed to consider adding this and suggested a salad and garlic bread to complete the meal;**
- **Suggested adding either a smoothie or milkshake to the Thursday menu when the Grille is open until 5 PM; after discussion it was decided to table this until early next year due to current staffing levels;**

- Requested current printed Grille menu be reviewed and compared with the menu offered on the Portal.

Chris Wynn, Executive Chef:

- Need 3 cooks and 4 dishwashers in the kitchen;
- Need 4 additional staff in the Grille;
- Pamela Evans currently screening applicants for these positions.

Theresa Lehman, Dining Services Director:

- Response to the changes in In-Room Dining have been positive;
- Nightly Dining Room participation is increasing.

Pamela Evans, Assistant Dining Services Director:

- Has 6 servers coming on board; this may take up to a month or more due to need for background checks, medical checks, etc.;
- 3 servers are leaving in the upcoming week;
- Currently recruiting an additional 6 servers to reach normal staffing levels (barring the loss of additional servers);
- 7 servers are still in training (arrived in the last month).
- **IF** all remains the same, dining staffing is “turning the corner”.

Ashley Ryckman, Grille Manager:

- Smoothie and milkshake offerings continue to increase in popularity.

The next meeting is set for the Club Room, Wednesday, November 3, 2:30 PM.

The Meeting was adjourned at 3:20 PM.

**Respectfully submitted,
Kathy Vore, Secretary**