

## Dining Services Committee Meeting Minutes August 5, 2021, 10:30 AM Club Room

Stan called the meeting to order at 10:30 AM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Anita Ciota, Louise Cochran, Carolyn Deming, Janice Kimbro, Jim Price, and Kathy Vore (Secretary).

Absent: Mike Anderson, Jean Aronson (RAC Rep), Judy Schmidt, (Sub-Committee Chair), Chris Wynn (Chef), Theresa Lehman (Dining Services Director), Ashley Ryckman (Grille Manager), Melissa (Melly) Aguilera (Dining Services Manager), and Pamela Evans, (Asso. Dir. Dining Services).

A quorum was present.

The minutes from the previous meeting were unanimously approved.

## **Stan Zarinsky:**

- Chef Chris advised Stan before the meeting that none of the dining staff, (Chef, Theresa Lehman, Melissa Aguilere, Pamela Evans, and Ashley Ryckman), would be able to attend today's meeting due to the extent of work in the Dining Room;
  - Staffing continues to be challenged as parents of several servers have halted their childrens' work here due to active COVID-19 cases at Freedom Plaza;
  - Resident Sandra Fleming has been recruited to assist at the Hostess Stand;
- Received 69 online and card evaluations about Dining Services since last meeting, including 22 positive comments about service; and with regard to the food: 33 positive comments, 8 in-between and 6 negative comments;
- From Judy Schmidt: Casual Dining suggests the Grille offer a pasta salad as an additional side item on the Grille menu.

<u>Janice Kimbro, Menu Chat</u>: The Menu Chat has moved to the Auditorium to accommodate increased Resident attendance.

- Freedom Cookies are on back order;
- Outside guests may no longer dine in the Dining Room due to health safety concerns;
- The dishwashing staff is happy that a new garbage disposal has been installed, simplifying their work;
- Sunday Brunch is still planned for August 8 and the popular French Toast will be included in the menu rotation;
- Resident requests: less salt in soups and more variety in the type of bread rolls served;
- Chef Chris listens attentively to Residents' requests and actively works to respond to all such requests.

## **Comments by Committee Member Carolyn Deming:**

- Wine Down Mondays have been changed from 4 to 6 pm to 5 to 6 pm; this feature needs to start earlier to accommodate 4:30 dinner patrons;
- Changes to reservations are too difficult; the system needs to more easily accommodate changes to an existing reservation;
- Stan agreed to send an email to Theresa and Chris regarding both of these comments.

The next meeting is set for the Club Room, Wednesday, September 1, 2:30 PM.

The Meeting was adjourned at 11:15 AM.

Respectfully submitted, Kathy Vore, Secretary Dining Services Committee