

Dining Services Committee Meeting Minutes June 2, 2021, 2:30 PM Club Room

Stan called the meeting to order at 2:30 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Mike Anderson, Jean Aronson (RAC Rep), Louise Cochran, Carolyn Deming, Janice Kimbro, Jim Price, Kathy Vore (Secretary), Chris Wynn (Chef), Theresa Lehman (Dining Services Director), Ashley Ryckman (Grille Manager) and Judy Schmidt for Rocco Nenarella, (Sub-Committee Representative). Also in attendance: David Mohl, Resident guest.

Absent: Jennifer Gonzalez (Asso. Dir. Dining Services) and Tania Aguirre (Dining Services Manager).

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Stan Zarinsky:

- Menu Chat resulted in 8 changes to the menu planned for week after next, confirming Chef Chris' willingness to listen and respond to Residents' input;
- 19 Residents' names will be placed in the Bank for possible addition to this Committee when openings occur; one will be selected in July to replace Geri Cureton who resigned for health reasons;
- Committee Officers will be elected in July for a 1-year term;
- Received 69 online evaluations about Dining Services since last meeting: 32 positive (i.e., Mother's Day menu; Monk Fish; Sunday Brunch; and, fajitas); 9 negative (i.e., did not like the NSF pound cake; ricotta cheese missing from lasagna); 8 intermediate comments (i.e., guacamole needed with the fajitas;); and, 20 positive comments regarding specific servers;
- Comments from committee members: Chicken "Tenders" should be called Chicken "Strips" as they were not boneless; several out-of-date

items noted in in-room dining including milk and crackers; Theresa stressed the need for such incidents to be reported <u>at the time</u> so Dining can respond and resolve.

<u>Janice Kimbro, Menu Chat</u>: Buffet seating now available in The Pub, Jade and Maui dining rooms. Eggs Benedict will be added to the dinner menu.

Theresa Lehman:

- Took under advisement Stan's inquiry about having fresh flowers on Dining Room tables; will check budget, flower sources and seek a group of residents to manage flowers on an ongoing basis;
- 10 servers on the floor, but 3 have given notice, so more are needed; also need another cook;
- 20 electronic tablets to take Dining Room orders have been programmed; still establishing IP addresses and linking to printers; hope to implement usage of tablets in a couple of weeks.
- Re Hurricane Season: 10 pallets of water available until June 11; recommend 2 cases per person per apartment.
- May dining averages:
 - o Buffet, 60/day
 - o Dining Room, 176/day
 - o In-Room Dining, 113, with range of 93 to 129 across May.

Judy Schmidt, Casual Dining Sub-Committee:

- Proposed adding a 2nd day of week for Milkshakes and/or Smoothies
 - Dining Services unanimously approved this proposal, and Theresa & Ashley agreed to a one-month trial of Milkshakes on Mondays and Smoothies on Wednesdays, 1 to 4 p.m. to track demand;
- Follow up to previous Committee consensus to add artwork throughout the Grille to enhance the casual dining experience:
 - Judy to reach out to Art Club to gauge interest in Resident artists displaying their work, perhaps on a rotating basis;
 - If Art Club interested, then contact Bob Cobe re identifying sizes and locations for such works in the Grille;
- Re previous proposal to reinstate use of pagers in the Grille for take out orders: current system prints tickets with Resident's names and Grille rarely, if ever, so busy that pagers are needed; if ever needed, however,

pagers can be available.

<u>Resident Visitor David Mohl</u>: Provided a breakdown of most popular Dining Room Entrees in May:

132 Beef Tenderloins, May 14

103 Monk Fish, May 14

91 Chick Cordon Bleu, May 12

The next meeting is set for the Club Room, Wednesday, July 7, 2:30 PM.

The Meeting was adjourned at 3:45 PM.

Respectfully submitted,

Kathy Vore, Secretary Dining Services Committee



Casual Dining Sub-Committee Minutes June 30, 2021 10:30 am Club Room

Judy called the meeting to order at 10:30 am.

Present: Judy Schmidt, Susan Scott, Kathy Vore, Joan Macholl, and Stan

Zarinsky.

Absent: Ashley Ryckman, and Rocco Nenarella.

A quorum was present.

Minutes of the previous meeting were approved via email.

Judy opened the meeting and called on Stan to make an announcement. He shared an email from Rocco saying he sadly must resign from the committee due to family obligations, His stay up north would be indefinite. We all agreed he would be missed and wished him well.

Once again art work throughout the grille was discussed, perhaps using the Art Club's works of art. Artist's names and prices of the pieces could also be displayed. After some discussion the topic was tabled.

Judy said nothing had been decided about the use of pagers in the grille for people who were waiting for take out orders. She also suggested The Weekly could remind residents of Milkshake Mondays and Smoothie Wednesdays!

It was suggested that grille management needed to clarify for residents what items could be purchased and paid for with meal credits. Also, it would be nice to have a sign stating additional seating available at the side of the grille, near the cash register.

Judy thanked Kathy and Joan for being part of the committee the past year and announced she would call 3 potential members for the coming year. The new residents she planned to contact were Carolyn O'Neill, Jan Ulics, and Sandra Goldstein.

Judy announced the next meeting would be July 28, 2021, at 10:30 am in the Club Room.

The meeting was adjourned.

Respectfully submitted,

Susan Scott Secretary