

RAC TECHNOLOGY COMMITTEE Meeting Minutes – Club Room March 10, 2021

Chairperson Mike Anderson called the meeting to order at 2:30 pm. **Members Present**: Mike Anderson, Benny Blackshire, Larry Chambers, Don Dione, Tom Hart, Harry Hintz, Ron Sweet, Bob Wehrle, and RAC Liaison Sarah Chambers.

Members Absent: Don Vore (excused).

The roll call confirmed a quorum, and the agenda was provided in advance by email.

The minutes of the February 10, 2021 meeting were approved by a quorum via email in February.

Chairperson's Report: Mike Anderson stated he was resigning as committee chairperson and he would submit his resignation letter to the RAC Executive Committee. He would give his brief report and then leave. Mike thanked the committee for their support and turned the meeting over to Larry Chambers and left the room.

Larry led a discussion on electing a new chairperson and after polling the members it was evident that no current members wanted to be the chairperson. Ron Sweet then volunteered to be Chair Pro-tem until a chairperson could be found. It was noted that the person did not have to be a "techie" but just have basic leadership skills to conduct the meeting and lead the committee. Sarah Chambers was appointed as the new RAC Liaison to the Committee. Sarah volunteered to research the database of new arrivals at Freedom Plaza to find some potential candidates. Ron then proceeded to conduct the committee business.

1. Unfinished Business:

- **a.** Requests from RAC Executive Committee: The committee had received four requests from the RAC Executive Committee at the February meeting as indicated in the Agenda.
- (1) An approximate schedule of training including area and approximate dates. A class was conducted on Alexa in the

- auditorium with approximately 40 participants. An Alexa video of all the capabilities available was shown to the audience. While the feedback for the class was mostly positive, it was too much information to absorb at one sitting. Most participants indicated they would like to have more instruction on specific capabilities.
- (2) When do we plan demonstrations of new technological devices? After discussion it was determined that we currently do not have a plan for instruction. Tom volunteered to be the educational coordinator and it was agreed that we need to poll the residents on what they want. Tom and Sarah agreed to design a questionnaire for the residents. Instruction for April will be determined by the next committee meeting.
- (3) Work with Suzy Burt on a plan for training and retraining AVL operators and develop a ROC approved AVL squad to provide support for specific FP activities requiring AVL assistance. Ron discussed the functionality of the committee and the need for people to run the Saturday night movies. Set-up time is 6:30 pm and the movie starts at 7:15 pm. After the movie is over at around 9:30 pm the console must be locked up. There were no volunteers from the committee, however, it is a working committee so there can be more people added to the committee.
- (4) What other plans for the committee? Don Vore will do the power point for the RAC general meetings. Tom and Sarah talked about helping residents one-on-one for certain requests. Tom said it was all about educating residents. Sarah suggested to take people one at a time by reservation on how to use the Resident Portal. Something could be put in the Weekly.

2. New Business:

- a. Ron reported on the history of the committee, its ups and downs. Since November 6, 2020, the committee has completed 83 calls logged in the system. Many other calls were completed but not logged in the system.
- b. Harry can do Apple Group presentations. The first one would be on the iPhone.

- c. **Technical Assistance**: The committee determined it is safe to return to entering apartments, however, it was left up to each individual whether or not to return.
- **3. Adjournment:** Chair Pro-Tem Ron Sweet adjourned the meeting at 3:45 pm.
- 4. The next Committee meeting is Thursday, April 8, 2021 at 9:00 am in the Club Room.

All future meetings will be on the 2nd Thursday of each month at 9:00 am in the Club Room.

Respectively submitted, Benny Blackshire, Secretary