



Dining Services Committee Meeting

March 3, 2021, 2:30 PM

The Pub

Stan called the meeting to order at 2:30 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Jean Aronson (RAC Rep), Louise Cochran, Carolyn Deming, Janice Kimbro, Jim Price, Kathy Vore (Secretary), Rocco Nenarella (Sub-Committee Representative), and Chris Wynn (Chef).

Absent: Gerri Cureton, Carolyn O'Neill, Theresa Lehman (Dining Services Director), Jennifer Gonzalez (Asso. Dir. Dining Services), Tania Aguirre (Dining Services Manager) and Ashley Ryckman (Grille Manager)

A quorum was present.

The minutes from the previous meeting were unanimously approved.

Stan opened with the following:

- Gerri Cureton, a regular member of our Committee, is back in the hospital and we all wish her a speedy recovery.
- Asked when ice cream novelty desserts and hand-dipped ice cream would return to the menu. Per Chef Chris, those are questions for Theresa Lehman and Jennifer Gonzalez, both of whom were unable to attend today's meeting due to other commitments.
- Received 49 comments online from residents regarding Dining Services; 32 were positive, 9 moderately positive and 8 "unhappy" reviews. Each reviewer receives a response from Stan or Theresa Lehman.

Menu Chat Report by Janice Kimbro: Janice noted the positive response to these weekly chats as well as the very specific resident requests for particular menu items.

Casual Dining Sub-Committee by Rocco Nenarella: Rocco noted that proposed modifications to the Grille's layout, i.e., renovations to the General Store, have been

placed on hold to resolve management issues.

Chef Chris: Chris noted that residents present at this week's Menu Chat voted to have corned beef served on St. Patrick's Day, a Wednesday this year, rather than prime rib.

Old Business: Service in the Dining Room continues to improve overall. Server Training continues daily, and full-day training occurs on school holidays. Chef Chris noted that servers (and Chris, as well) now receive points for positive comments. Those points can be used to order merchandise, i.e., insulated cups.

Some residents continue to question the need for reservations and are not yet comfortable with using the Portal. Yes, reservations will continue to be required, even post-pandemic, to minimize wait times at the Dining Room. Reservations may be made through the portal or by phone.

The next meeting is set for the Club Room, Wednesday, April 7, 2:30 PM.

The Meeting was adjourned at 3:30 PM.

Respectfully submitted,

Kathy Vore, Secretary
Dining Services Committee