



**Dining Services Committee Meeting**  
October 7, 2020, 2:30 PM  
Club Room

Stan called the meeting to order at 2:30 PM.

Present: Stan Zarinsky (Dining Services Committee Chairman), Jean Aronson (RAC Rep), Louise Cochran, Carol Hargrave, Janice Kimbro, Kathy Vore (Secretary), Rocco Nenarella (Sub-Committee Representative), Chris Wynn (Chef), Theresa Lehman (Dining Services Director), Ashley Ryckman (Grille Manager), Jennifer Gonzalez (Dining Room Manager), and Carol Deming.

Absent: Gerri Cureton, Carolyn O'Neill.

A quorum was present.

The minutes from the previous meeting were approved unanimously.

Administrative Changes to Committee:

Kathy Vore has joined the Committee, succeeding Karl Buffington who moved away from Freedom Plaza.

Kathy Vore has also become Committee Secretary, replacing Carol Hargrave who asked to withdraw from that position, but remains on the Committee.

Rocco Nenarella succeeds Kathy Vore as Chair of the Casual Dining Sub-Committee. Kathy remains on the Committee.

Susan Scott is Secretary of the Sub-Committee.

Dining Room (DR) & New Business by Theresa Lehman: DR opened two days ago at 25% capacity (max 60 people/hour). Openings available at Noon and 3:45 PM seatings. Currently 106 residents are eating in the DR and about 400 residents continue to receive meals in apartment. Theresa anticipates Spring or Summer 2021 for 100% capacity.

Seatings are currently 25% at: 12 Noon (25 people); 3:45 PM (19 people); 5 PM (60 people).

In response to Committee question, per Theresa: DR cannot currently add a seating at 6 PM due to staffing considerations. No, cannot arbitrarily stop delivery of food to

residents; cannot force people to pick up food.

Currently have 75% of DR staff who make up the “Green Team”: Newbies.

Due to safety concerns, cannot replace residents who cancel with those who are not on reservation list. Have to be able to contact trace as even one positive COVID-19 case (staff or resident) would shut down the DR.

21-Day Meal Plan residents are asked to cancel by 11 AM when not coming to DR.

Plaza Club by Theresa Lehman: Currently used for Marketing Luncheons and Rotary Club. Liquor license in review by Hillsborough County, not expected until January 2021. Club rents at no charge to residents with catering available.

The Grille Update by Ashley Ryckman: Grille now taking credit cards. Grille open 7:30 – 4 PM Monday-Saturday.

Dining Room Staffing by Jennifer Gonzalez: Interviewing for six (6) service positions. Continuing to work with Green Team, reassuring them of ability to provide excellent service in the DR.

Casual Dining Sub-Committee by Rocco Nenarella: The Grille will add prices to weekly menus. Rocco presented a resident’s inquiry about the font size of the new Menu Board and also presented a color photo of the current board for the Committee to view. Had already discussed with Ashley (Manager) and proposed a rearrangement of the Menu Board that would allow for a larger font. Change was made to the Menu Board the day after this meeting.

The next meeting is set for Wednesday, November 4, 2:30 PM in the Club Room.

The Meeting was adjourned at 3:35 PM.

Respectfully submitted,

Kathy Vore, Secretary  
Dining Services Committee



**Casual Dining Sub-Committee Minutes**  
**October 28, 2020 10:30 a.m.**  
**Club Room**

Rocco called the meeting to order at 10:30 a.m.

Present: Rocco Nenarella, Susan Scott, Kathy Vore, Joan Macholl

Absent: Paula Montgomery (will be moving this week to another facility)

A quorum was present.

Minutes of the previous meeting were approved as amended.

Rocco opened the meeting by reading his vision for the committee.

“To recommend changes to grill operation in the areas of quality control, training, food, and ordering, that could enhance the dining experience for residents of Freedom Plaza.”

A review of items added to grill operations were mentioned.

1. Pricing for specials are now listed on menu handout. (phone number of grill still needs to be added to handout.)
2. Breakfast all day is being served.
3. Menu Board has been simplified for ease of reading.
4. Turkey dinner as a once a week food choice is being considered.
5. Paper menus should be at counter at beginning of order line.
6. It would be convenient for residents if every thing in the grill store that was a food item could be charged to resident's food bill, and not be an ancillary charge.

Kathy showed a photograph of 2 rounders containing gift bags and greeting cards that were available for purchase. She had seen them in a grille in a facility similar to Freedom Plaza in Virginia. She wondered if we could add these as an option for purchase in our grille.

Rocco asked each of us to visit the grill to observe the operation for the purpose of making additional suggestions for improvement.

Rocco adjourned the meeting at 11:30 a.m.

The next meeting of the Dining Services Sub-Committee will be held on Wednesday, November 25, at 10:30 a.m. in the Club Room.

Respectfully submitted,  
Susan Scott, Secretary