

## 7/9/2020 RAC ADMINISTRATIVE SERVICES MEETING MINUTES

Meeting called to order at 2:30 PM by Chairman, Bob Cobe . Quorum was present.

Present: RAC Rep, Carolyn O'Neill, Ann Bohachek, Margery Miller, Brigid Guarino,  
Al Roberts, Janice Kimbro, Scotty Scott

Absent: Mgmt., Gary Bembry,

Members: Barbara Artz, Marsha Marshall, Dennis Brady, Betty Lance, Carole Austin

The meeting was led by Bob Cobe, outgoing Chair, because Dennis Brady who had received a unanimous email vote of the members to be the new Chair, was unable to attend. Hopefully we will be able to vote for a Secretary at our August meeting.

This was the first real meeting we have had since April because of the Covid19 Virus, and attendance was left entirely up to each member's feeling safe with all of the precautions being taken. The chair did not follow a regular agenda but spent most of the meeting explaining mostly to the new members what each of the Front Desk, Transportation, and Security & Safety sections actually covers.

While the actual performance of the responsibilities and duties by the Director of Administrative Services was widely praised, but when some of our past accomplishments in each of those areas were listed, questions were raised as to why many of the issues and problems took so long to finish, if finished at all. And these questions prompted an open discussion concerning the relationship between resident committee members and the directors to whom they are supposedly providing service.

Questions arose about what expectations should directors have concerning the ideas and suggestions from committee members, and what expectations should members have concerning whether or not there is an obligation for directors to carry out those ideas and, if so, in how timely a manner. Overall frustration with the lack of speed and follow through by management was expressed. Taking 2 years to get a sign hung in our vestibule entrance telling non-residents that they must register by signing in and wear the printed badge was considered not acceptable. Nor was not creating space on our buses to hold residents' walkers by just installing a couple of eye bolts and using bungee cords after being proposed on our agendas for 2 years.

A suggestion was made and will be followed up that Angie Roher hold regular meetings with all the RAC Committee "Chairs" to be kept informed of the relationships and value being created by these RAC committees

Meeting adjourned at 3:20PM.

Next meeting hopefully: Thursday 8/13/2020 @ 2:30 in the Club Room

Respectfully submitted, Bob Cobe, Chair and Temporary Secretary for today's meeting.