RAC TECHNOLOGY COMMITTEE
Meeting Minutes – Club Room
December 9, 2020

Chairperson Mike Anderson called the meeting to order at 2:30 pm.
Members Present: Mike Anderson, Benny Blackshire, Larry Chambers, Tom Hart, Don Vore, and RAC Liaison Ron Sweet
Members Absent: Don Dionne, Harry Hintz, and Bob Wehrle. (Don, Harry & Bob were excused.)
Guest Present: Corena Fristad, ROC President & COO

The roll call confirmed a quorum, and the agenda was provided in advance by email.
The minutes of the November 17 meeting were approved by a quorum via email on November 26.

Chairperson's Report: Mike Anderson stated he is back with the Sun City Center Emergency Squad and intends to continue with the Technology Committee (TC) for now. The **Technology Assistance Request Form** on racrep.org has been updated and technology members can print out a copy and also close out assistance visits online. **FULLCOUNT** is the responsibility of Dining Services and they are in charge of the programming. The TC can assist residents in helping them learn the system. When the system is down, or having problems, Mike Anderson should be notified so Dining Services can be made aware of the problem and TC members can be alerted. Also, users should save their password on their browser to make it easier when logging in. Ron created a Link for the **Hanukkah Services** that can be done by going to the Racrep.org and on the top left is the Hanukkah link.

1. **Training Report**: Ron Sweet gave an update on the movie volunteers. Larry Sturniolo will be the head projectionist and they are looking for more volunteers to be trained. The plan is to simulcast the movies in the auditorium and on the FP Network TV channel.

2. **Unfinished Business:**
    a. **Technical Assistance**: The calls for Technical Assistance seem to be going smoothly. Most calls for assistance are going to Crystal French in the ROC office. The Technical Assistance Request Form on racrep.org is helping to record and track the resolution of calls.
    b. **Freedom Plaza Portal**: The portal has had some problems. Residents have had problems making reservations. TOUCHTOWN will have an app that will allow residents to get information on their phone or tablet.

3. **New Business**:
    Webinars: Tom Hart suggested the TC hold some trainings on setting up and using Alexa. The committee decided to hold a training seminar first for TC members. Mike Anderson will schedule the training session in January for TC members on Alexa. This will be done before the January meeting.

4. Chairperson Mike Anderson adjourned the meeting at 3:10 pm.

5. The next meeting is Wednesday, January 13, 2021 at 2:30 pm in the Club Room.

Respectively submitted,
Benny Blackshire, Secretary